



The 2024 CHCF Central Valley California Health Policy Survey - Toplines

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Tables with Overall Results

Q: How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Health care	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	65%
Very important	27%
Somewhat important	6%
Not important	1%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Mental health care	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	58%
Very important	29%
Somewhat important	10%
Not important	1%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Public education	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	60%
Very important	29%
Somewhat important	7%
Not important	2%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Climate change	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	37%
Very important	24%
Somewhat important	22%
Not important	14%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Infrastructure, like buildings, roads, and broadband internet	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	43%
Very important	40%
Somewhat important	14%
Not important	2%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Employment and the job market	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	46%
Very important	35%
Somewhat important	14%
Not important	2%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Housing and homelessness	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	55%
Very important	27%
Somewhat important	14%
Not important	3%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Racial equity	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	42%
Very important	24%
Somewhat important	20%
Not important	12%
Note: Asked of everyone	

How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Inflation and the rising cost of goods	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	73%
Very important	19%
Somewhat important	6%
Not important	1%
Note: Asked of everyone	

<p>Q: How important do you think it is for the California governor and legislature to prioritize improvement in the following areas in 2024? Public safety and crime</p>	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	68%
Very important	24%
Somewhat important	6%
Not important	1%
Note: Asked of everyone	

<p>Q: How important do you think it is for the California governor and legislature to work on the following in 2024? Increasing access to substance use and other addiction treatment services</p>	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	39%
Very important	37%
Somewhat important	19%
Not important	5%
Note: Asked of everyone	

<p>Q: How important do you think it is for the California governor and legislature to work on the following in 2024? Increasing access to mental health treatment services</p>	
	Total
Total unweighted <i>N</i>	1,525
Extremely important	55%
Very important	31%
Somewhat important	12%
Not important	2%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Increasing access to health care for people experiencing homelessness

	Total
Total unweighted <i>N</i>	1,525
Extremely important	40%
Very important	33%
Somewhat important	22%
Not important	5%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Decreasing waiting times for people trying to see a health care provider

	Total
Total unweighted <i>N</i>	1,525
Extremely important	49%
Very important	33%
Somewhat important	14%
Not important	3%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Increasing the number of doctors, nurses, and other health care providers across California

	Total
Total unweighted <i>N</i>	1,525
Extremely important	53%
Very important	33%
Somewhat important	11%
Not important	2%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Increasing access to reproductive health care, including abortion

	Total
Total unweighted <i>N</i>	1,525
Extremely important	32%
Very important	26%
Somewhat important	21%
Not important	19%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Reducing the amount of money that people pay for health care

	Total
Total unweighted <i>N</i>	1,525
Extremely important	59%
Very important	27%
Somewhat important	12%
Not important	2%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Making information about the price of doctors' visits, tests, and procedures more available to patients

	Total
Total unweighted <i>N</i>	1,525
Extremely important	51%
Very important	32%
Somewhat important	14%
Not important	2%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Providing financially challenged hospitals and health care systems with additional funding

	Total
Total unweighted <i>N</i>	1,525
Extremely important	45%
Very important	35%
Somewhat important	16%
Not important	4%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Decreasing state government spending on health care

	Total
Total unweighted <i>N</i>	1,525
Extremely important	25%
Very important	24%
Somewhat important	27%
Not important	22%
Note: Asked of everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2024?
Reducing differences in health care quality between racial and ethnic groups

	Total
Total unweighted <i>N</i>	1,525
Extremely important	43%
Very important	25%
Somewhat important	18%
Not important	12%
Note: Asked of everyone	

Q: Overall, how easy or difficult is it for you and your family to access high-quality, affordable health care in the state of California?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	28%
Somewhat easy	47%
Somewhat difficult	20%
Very difficult	6%
Note: Asked of everyone	

Q: In the past several years, has it gotten easier, harder, or stayed the same for you and your family to access high-quality, affordable health care in the state of California?	
	Total
Total unweighted <i>N</i>	1,525
Easier	8%
Harder	35%
Stayed the same	51%
Don't know	5%
Note: Asked of everyone	

Q: Generally speaking, how often, if ever, do you think the health care system in the state of California treats people unfairly based on their race or ethnic background?	
	Total
Total unweighted <i>N</i>	1,525
Regularly	20%
Occasionally	28%
Rarely	24%
Never	9%
Don't know	18%
Note: Asked of everyone	

Q: In the past several years, how much progress do you think has been made in achieving racial and ethnic equity in the health care system in the state of California?

	Total
Total unweighted <i>N</i>	1,525
A great deal of progress	13%
Some progress	36%
Only a little progress	19%
No progress at all	6%
Don't know	26%
Note: Asked of everyone	

Q: Thinking about your experiences getting health care for yourself and your family in the last few years, how easy or difficult is it to find a doctor who treats you with dignity and respect?

	Total
Total unweighted <i>N</i>	1,525
Very easy	45%
Somewhat easy	38%
Somewhat difficult	13%
Very difficult	4%
Note: Asked of everyone	

Q: Thinking about your experiences getting health care for yourself and your family in the last few years, how easy or difficult is it to find a doctor who shares the same racial and ethnic background as you?

	Total
Total unweighted <i>N</i>	1,525
Very easy	25%
Somewhat easy	37%
Somewhat difficult	27%
Very difficult	9%
Note: Asked of everyone	

Q: Thinking about your experiences getting health care for yourself and your family in the last few years, how easy or difficult is it to find a doctor who speaks the same language as you?

	Total
Total unweighted <i>N</i>	1,525
Very easy	63%
Somewhat easy	21%
Somewhat difficult	11%
Very difficult	4%
Note: Asked of everyone	

Q: Thinking about your preferences for getting health care, how important is it to find a doctor who shares the same racial and ethnic background as you?

	Total
Total unweighted <i>N</i>	1,525
Very important	18%
Somewhat important	27%
Not too important	30%
Not at all important	24%
Note: Asked of everyone	

Q: Thinking about your preferences for getting health care, how important is it to find a doctor who speaks the same language as you?

	Total
Total unweighted <i>N</i>	1,525
Very important	71%
Somewhat important	19%
Not too important	6%
Not at all important	3%
Note: Asked of everyone	

Q: How easy would you say it is for you to explain your health concerns to your doctor?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	35%
Easy	44%
Difficult	15%
Very difficult	4%
Don't know	2%
Note: Asked of everyone	

Q: How easy would you say it is for you to get enough time during a visit with your doctor?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	22%
Easy	43%
Difficult	23%
Very difficult	7%
Don't know	4%
Note: Asked of everyone	

Q: How easy would you say it is for you to share your personal views and preferences with your doctor?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	26%
Easy	45%
Difficult	16%
Very difficult	4%
Don't know	8%
Note: Asked of everyone	

Q: How easy would you say it is for you to ask your doctor questions during your visit?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	38%
Easy	44%
Difficult	13%
Very difficult	2%
Don't know	2%
Note: Asked of everyone	

Q: How easy would you say it is for you to be involved in decisions about your health with your doctor?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	33%
Easy	48%
Difficult	13%
Very difficult	2%
Don't know	3%
Note: Asked of everyone	

Q: How easy would you say it is for you to understand the information you get from your doctor?	
	Total
Total unweighted <i>N</i>	1,525
Very easy	30%
Easy	52%
Difficult	15%
Very difficult	2%
Don't know	3%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Monthly health insurance premium	
	Total
Total unweighted <i>N</i>	1,525
Very worried	37%
Somewhat worried	33%
Not too worried	20%
Not at all worried	9%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Out-of-pocket costs when using health care services	
	Total
Total unweighted <i>N</i>	1,525
Very worried	43%
Somewhat worried	35%
Not too worried	15%
Not at all worried	6%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Prescription drug costs	
	Total
Total unweighted <i>N</i>	1,525
Very worried	32%
Somewhat worried	34%
Not too worried	23%
Not at all worried	10%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Rent or mortgage	
	Total
Total unweighted <i>N</i>	1,525
Very worried	42%
Somewhat worried	26%
Not too worried	19%
Not at all worried	11%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Gasoline or other transportation costs	
	Total
Total unweighted <i>N</i>	1,525
Very worried	54%
Somewhat worried	28%
Not too worried	12%
Not at all worried	5%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Monthly utilities like electricity or heat	
	Total
Total unweighted <i>N</i>	1,525
Very worried	47%
Somewhat worried	29%
Not too worried	17%
Not at all worried	6%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Unexpected medical bills	
	Total
Total unweighted <i>N</i>	1,525
Very worried	45%
Somewhat worried	32%
Not too worried	16%
Not at all worried	5%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Food or groceries	
	Total
Total unweighted <i>N</i>	1,525
Very worried	46%
Somewhat worried	30%
Not too worried	16%
Not at all worried	7%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family? Child care	
	Total
Total unweighted <i>N</i>	1,525
Very worried	24%
Somewhat worried	15%
Not too worried	17%
Not at all worried	42%
Note: Asked of everyone	

Q: How worried are you about being able to afford the following for you and your family?
Care for aging or disabled family members

	Total
Total unweighted <i>N</i>	1,525
Very worried	36%
Somewhat worried	30%
Not too worried	18%
Not at all worried	15%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost?
Skipped a recommended medical test or treatment

	Total
Total unweighted <i>N</i>	1,525
Yes	36%
No	63%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost?
Not filled a prescription for a medicine

	Total
Total unweighted <i>N</i>	1,525
Yes	27%
No	72%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Cut pills in half or skipped doses of medicine	
	Total
Total unweighted <i>N</i>	1,525
Yes	21%
No	78%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Put off or postponed getting <u>mental</u> health care or substance use treatment	
	Total
Total unweighted <i>N</i>	1,525
Yes	23%
No	76%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Put off or postponed getting <u>physical</u> health care	
	Total
Total unweighted <i>N</i>	1,525
Yes	37%
No	62%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Skipped dental care or checkups	
	Total
Total unweighted <i>N</i>	1,525
Yes	46%
No	53%
Note: Asked of everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Decided not to purchase or decided not to keep paying for health insurance	
	Total
Total unweighted <i>N</i>	1,525
Yes	20%
No	79%
Note: Asked of everyone	

Q: Did any of those steps you took because of the cost make your health condition worse?	
	Total
Total unweighted <i>N</i>	969
Yes	49%
No	50%
Note: Asked of those who said the steps they took because of cost	

Q: In the past 12 months, did you or anyone in your family have problems paying any medical bills, such as bills for doctors, dentists, medication, or home care?

	Total
Total unweighted <i>N</i>	1,525
Yes	38%
No	61%
Note: Asked of everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills that are past due or that you are unable to pay?

	Total
Total unweighted <i>N</i>	1,525
Yes	23%
No	76%
Note: Asked of everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills you are paying off over time directly to a provider?

	Total
Total unweighted <i>N</i>	1,525
Yes	27%
No	72%
Note: Asked of everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any debt you owe to a bank, collection agency, or other lender that includes debt or loans used to pay medical or dental bills?

	Total
Total unweighted <i>N</i>	1,525
Yes	25%
No	74%
Note: Asked of everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills you have put on a credit card, and you are paying off over time?

	Total
Total unweighted <i>N</i>	1,525
Yes	30%
No	69%
Note: Asked of everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have a debt you owe to a family member or friend for money you borrowed to pay medical or dental bills?

	Total
Total unweighted <i>N</i>	1,525
Yes	19%
No	80%
Note: Asked of everyone	

Q: What is the total amount of medical debt you currently owe, including debt in collections; medical or dental bills on your credit card balance; debt owed to medical providers, banks or other lenders; and any debt owed to family and friends for money borrowed to pay for medical care?

	Total
Total unweighted <i>N</i>	727
Less than \$500	19%
\$500 to less than \$1,000	15%
\$1,000 to less than \$2,500	16%
\$2,500 to less than \$5,000	16%
\$5,000 to less than \$10,000	10%
\$10,000 to less than \$25,000	6%
\$25,000 or more	3%
Don't know	7%
I prefer not to answer	8%
Note: Asked of those who said they have medical debt	

Do you have a regular doctor or health care provider you usually see when you are sick or need routine care, or not?
This is also referred to as a primary care provider.

	Total
Total unweighted <i>N</i>	1,525
Yes	78%
No	22%
Note: Asked of everyone	

Q: How satisfied are you with your primary care provider?	
	Total
Total unweighted <i>N</i>	1,251
Very satisfied	52%
Somewhat satisfied	38%
Somewhat dissatisfied	7%
Very dissatisfied	2%
Note: Asked of those who said they had a primary care provider	

Q: To what extent do you agree or disagree with the following statements? I can tell my primary care provider anything about my health.	
	Total
Total unweighted <i>N</i>	1,251
Strongly agree	57%
Somewhat agree	29%
Neither agree nor disagree	8%
Somewhat disagree	3%
Strongly disagree	2%
Don't know	1%
Note: Asked of those who said they had a primary care provider	

Q: To what extent do you agree or disagree with the following statements? I trust my primary care provider's judgment about my medical care.	
	Total
Total unweighted <i>N</i>	1,251
Strongly agree	49%
Somewhat agree	33%
Neither agree nor disagree	10%
Somewhat disagree	4%
Strongly disagree	2%
Don't know	1%
Note: Asked of those who said they had a primary care provider	

Q: To what extent do you agree or disagree with the following statements? My primary care provider knows me as a person.	
	Total
Total unweighted <i>N</i>	1,251
Strongly agree	35%
Somewhat agree	25%
Neither agree nor disagree	21%
Somewhat disagree	7%
Strongly disagree	9%
Don't know	2%
Note: Asked of those who said they had a primary care provider	

Q: Do you think your community has enough <u>primary care providers</u> to serve the needs of local residents, or not?	
	Total
Total unweighted <i>N</i>	1,525
Yes, has enough	23%
No, does not have enough	50%
Don't know	26%
Note: Asked of everyone	

Q: Do you think your community has enough <u>nurses</u> to serve the needs of local residents, or not?	
	Total
Total unweighted <i>N</i>	1,525
Yes, has enough	17%
No, does not have enough	53%
Don't know	28%
Note: Asked of everyone	

Q: Do you think your community has enough <u>mental health care providers, including psychologists or therapists</u> to serve the needs of local residents, or not?	
	Total
Total unweighted <i>N</i>	1,525
Yes, has enough	11%
No, does not have enough	56%
Don't know	32%
Note: Asked of everyone	

Q: Do you think your community has enough medical specialists, such as cardiologists or orthopedists, to serve the needs of local residents, or not?

	Total
Total unweighted <i>N</i>	1,525
Yes, has enough	16%
No, does not have enough	52%
Don't know	31%
Note: Asked of everyone	

Q: Do you currently have medical or health insurance, including coverage you or a family member receive through an employer, purchase on your own, or enroll in through a public program like Medicare or Medi-Cal?

	Total
Total unweighted <i>N</i>	1,525
Yes	82%
No	10%
Don't know	7%
Note: Asked of everyone	

Q: Have you experienced a change in health insurance coverage, such as gaining, losing, or switching, in the last 12 months?

	Total
Total unweighted <i>N</i>	1,525
Yes	30%
No	57%
Not sure	12%
Note: Asked of everyone	

Q: Which of the following are reasons why you experienced a change in your health insurance coverage in the last 12 months?

If you experienced more than one change in your coverage in the past 12 months, please think about your most recent change and the main reason for the change when answering this question.

	Total
Total unweighted <i>N</i>	426
I or someone in my family got a new job, lost a job, or changed employers	20%
My employer or my spouse's employer began, stopped, or changed the health insurance they offer	19%
I experienced a life event such as marriage, divorce, or the birth of a child	4%
My eligibility for coverage changed because of my age	6%
I started, finished, or left college	3%
I could no longer afford health insurance	10%
I was told I was no longer eligible for my insurance coverage	9%
I was not satisfied with my insurance coverage	12%
Some other reason	14%
Note: Asked of anyone whose insurance changed in the last 12 months	

Q: Which of the following impacts did changing health insurance coverage have on you?

	Total
Total unweighted <i>N</i>	426
I had to change my primary care provider	25%
I had to find new specialist providers	17%
Services I needed were no longer covered	17%
Prescriptions I needed were no longer covered	14%
Costs for care that I need increased	32%
Costs for maintaining my health insurance coverage increased	33%
I skipped appointments, medication refills, or other medical care during a gap in coverage	20%
I delayed appointments, medication refills, or other medical care during a gap in coverage	17%
I was stressed about getting the care that I needed	28%
Other	10%
Note: Asked of anyone who changed health insurance	

Q: Thinking about times you have needed to enroll in health insurance or renew your coverage, how easy or difficult is it to go through the processes you need to enroll or renew?

	Total
Total unweighted <i>N</i>	1,525
Very easy	23%
Somewhat easy	46%
Somewhat difficult	25%
Very difficult	5%
Note: Asked of everyone	

Q: In the past 12 months, have you tried to make an appointment for physical health care, such as high blood pressure, heart disease, cancer, diabetes, asthma, an injury, or any other illness?

	Total
Total unweighted <i>N</i>	1,525
Yes	51%
No	48%
Note: Asked of everyone	

Q: In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for physical health care (such as for high blood pressure, heart disease, cancer, diabetes, asthma, an injury, or any other illness)?

	Total
Total unweighted <i>N</i>	881
Yes	50%
No	49%
Note: Asked of anyone who tried to make an appointment for physical health care in the past 12 months	

Q: How easy or difficult was it to find a <u>physical</u> health care provider who took your insurance?	
	Total
Total unweighted <i>N</i>	881
Very easy	36%
Somewhat easy	33%
Somewhat difficult	13%
Very difficult	4%
Note: Asked of anyone who tried to make an appointment for physical health care in the past 12 months	

Q: In the past 12 months, have you tried to make an appointment with a <u>mental</u> health care provider?	
	Total
Total unweighted <i>N</i>	1,525
Yes	20%
No	80%
Note: Asked of everyone	

Q: In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for <u>mental</u> health care?	
	Total
Total unweighted <i>N</i>	323
Yes	62%
No	37%
Note: Asked of anyone who has tried to make an appointment with a mental health provider in the past 12 months	

Q: How easy or difficult was it to find a <u>mental</u> health provider who took your insurance?	
	Total
Total unweighted <i>N</i>	280
Very easy	16%
Somewhat easy	25%
Somewhat difficult	30%
Very difficult	24%
Note: Asked of anyone who has tried to make an appointment with a mental health provider in the past 12 months	

Q: Generally speaking, how easy or difficult is it for you to do each of the following when it comes to getting care for you and your family? Find out whether providers who accept your health insurance are taking new patients	
	Total
Total unweighted <i>N</i>	1,525
Very easy	22%
Somewhat easy	35%
Somewhat difficult	22%
Very difficult	9%
I have never had to do this	11%
Note: Asked of everyone	

Q: Generally speaking, how easy or difficult is it for you to do each of the following when it comes to getting care for you and your family?
Understand what services, treatment, and medication your health insurance covers

	Total
Total unweighted <i>N</i>	1,525
Very easy	18%
Somewhat easy	38%
Somewhat difficult	25%
Very difficult	11%
I have never had to do this	7%
Note: Asked of everyone	

Q: Generally speaking, how easy or difficult is it for you to do each of the following when it comes to getting care for you and your family?
Understand what it will cost you and your family to see a doctor, get a treatment, or fill a prescription

	Total
Total unweighted <i>N</i>	1,525
Very easy	21%
Somewhat easy	36%
Somewhat difficult	24%
Very difficult	11%
I have never had to do this	8%
Note: Asked of everyone	

Q: Generally speaking, how easy or difficult is it for you to do each of the following when it comes to getting care for you and your family?
Sort out a medical bill that you do not understand and/or believe is incorrect

	Total
Total unweighted <i>N</i>	1,525
Very easy	14%
Somewhat easy	32%
Somewhat difficult	26%
Very difficult	11%
I have never had to do this	15%
Note: Asked of everyone	

Q: Generally speaking, how easy or difficult is it for you to do each of the following when it comes to getting care for you and your family?
Ensure that health care providers have the latest information on your current test results, medications, and treatments

	Total
Total unweighted <i>N</i>	1,525
Very easy	23%
Somewhat easy	42%
Somewhat difficult	20%
Very difficult	6%
I have never had to do this	8%
Note: Asked of everyone	

Q: In the last five years, have you had to: Repeat medical history to a new provider	
	Total
Total unweighted <i>N</i>	1,525
Yes	43%
No	47%
Don't know	10%
Note: Asked of everyone	

Q: In the last five years, have you had to: Repeat a medical test because prior results weren't available to the new provider	
	Total
Total unweighted <i>N</i>	1,525
Yes	24%
No	65%
Don't know	10%
Note: Asked of everyone	

Q: In the last five years, have you had to: Communicate other information about your condition or treatment from one provider to another provider	
	Total
Total unweighted <i>N</i>	1,525
Yes	43%
No	47%
Don't know	9%
Note: Asked of everyone	

Q: What impact did this have on you?	
	Total
Total unweighted <i>N</i>	705
Caused me to feel stress or frustration	63%
I had to spend more time than I thought was necessary getting care	58%
I had to spend more money on care	27%
I had to spend more money on other things, like transportation or child care	22%
I had to miss work and/or potential income	29%
Other	9%
Note: Asked of anyone who had to repeat medical history, medical test, or communicate information from one provider to another.	

Q: Over the past year, have you or a family member needed to wait for your health insurance company to approve or authorize a treatment, procedure, or medicine that your doctor prescribed?	
	Total
Total unweighted <i>N</i>	1,525
Yes	47%
No	44%
Don't know	9%
Note: Asked of everyone	

Q: Did your insurance company approve or authorize the request?	
	Total
Total unweighted <i>N</i>	746
Yes, I received the treatment, procedure, or medicine	68%
No, the request was denied, and I did not receive the treatment, procedure, or medicine	20%
Don't know	11%
Note: Asked of those who had to get health insurance approval or authorization	

Q: How long did it take to resolve the request?	
	Total
Total unweighted <i>N</i>	513
Less than 24 hours	3%
A few days	40%
A week or longer	55%
Note: Asked of those who had to get health insurance approval or authorization	

Q: Over the past year, have you or a family member needed to wait for your health insurance company to authorize <u>the same treatment, procedure, or medicine on more than one occasion</u> ?	
	Total
Total unweighted <i>N</i>	746
Yes	46%
No	40%
Don't know	13%
Note: Asked of those who had to get health insurance approval or authorization	

Q: A mental illness that interferes with a person's life and ability to function is called a serious mental illness. Examples include bipolar disorder, major depressive disorder, and schizophrenia. Have you or someone close to you ever needed treatment for a serious mental illness?	
	Total
Total unweighted <i>N</i>	1,525
Yes	25%
No	63%
Don't know	11%
Note: Asked of everyone	

Q: How much improvement, if any, is needed in your community when it comes to treating people with serious mental illness?

	Total
Total unweighted <i>N</i>	1,525
Significant improvement is needed	46%
Some improvement is needed	24%
Not a lot of improvement is needed	3%
There is no need for improvement	2%
Don't know	23%
Note: Asked of everyone	

Q: Have you or someone close to you ever needed treatment for substance use disorder or active addiction?

	Total
Total unweighted <i>N</i>	1,525
Yes	24%
No	60%
Don't know	13%
Refused	2%
Note: Asked of everyone	

Q: How much improvement, if any, is needed in your community when it comes to treating people with substance use or addiction issues?

	Total
Total unweighted <i>N</i>	1,525
Significant improvement is needed	40%
Some improvement is needed	26%
Not a lot of improvement is needed	5%
There is no need for improvement	2%
Don't know	26%
Note: Asked of everyone	

Q: Thinking of the last five years, have you or someone close to you experienced a period of homelessness?

	Total
Total unweighted <i>N</i>	1,525
Yes, I have experienced a period of homelessness	7%
Yes, someone close to me has experienced a period of homelessness	16%
No	69%
Don't know	8%
Note: Asked of everyone	

Q: How much improvement, if any, is needed in your community when it comes to providing mental and physical health care to people experiencing homelessness?

	Total
Total unweighted <i>N</i>	1,525
Significant improvement is needed	46%
Some improvement is needed	22%
Not a lot of improvement is needed	4%
There is no need for improvement	2%
Don't know	25%
Note: Asked of everyone	

Q: Recently, some hospitals in California have closed or been identified publicly as being at risk of closure. How worried are you about hospitals in your community closing?

	Total
Total unweighted <i>N</i>	1,525
Very worried	30%
Somewhat worried	26%
A little worried	16%
Not worried at all	26%
Note: Asked of everyone	

Q: Do you live in a community with a hospital that has closed in the past 12 months?

	Total
Total unweighted <i>N</i>	1,525
Yes	23%
No	60%
Not sure	17%
Note: Asked of everyone	

Q: How has a hospital closing impacted the health and well-being of you and/or your family?	
	Total
Total unweighted <i>N</i>	334
My family or I drove farther to get health care	32%
My family or I changed health care providers	17%
My family or I postponed or skipped care we needed	14%
My health and/or the health of a family member has gotten worse	7%
My family or I wait longer to get health care	24%
Other	6%
None of the above	44%
Note: Asked of those who said they lived in a community with a hospital that has closed in the last 12 months	

Q: How worried are you about the effect of weather and environmental factors — such as extreme heat, floods, wildfires, and air quality — on your or a family member’s physical or mental health?	
	Total
Total unweighted <i>N</i>	1,525
Very worried	27%
Somewhat worried	31%
A little worried	19%
Not worried at all	23%
Note: Asked of everyone	

Q: Did weather and environmental factors — such as extreme heat, floods, wildfires, and air quality — have an impact on your or a family member’s physical health in the past year?

	Total
Total unweighted <i>N</i>	1,525
Yes	29%
No	56%
Not sure	14%
Note: Asked of everyone	

Q: How did weather and environmental factors impact your or a family member’s physical health?

	Total
Total unweighted <i>N</i>	506
Caused me/them to seek additional physical medical treatment	15%
Caused me/them to take additional prescribed medications	12%
Caused me/them to undergo additional medical tests or lab work	4%
Caused me/them to spend less time outdoors	52%
Caused me/them to take time off of work or school	11%
Other	5%
Note: Asked of those whose health or family member’s physical health was impacted by the environmental factors	

Q: Did weather and environmental factors — such as extreme heat, floods, wildfires, and air quality — have an impact on your or a family member’s mental health in the past year?

	Total
Total unweighted <i>N</i>	1,525
Yes	20%
No	63%
Not sure	15%
Note: Asked of everyone	

Q: How did weather and environmental factors impact your or a family member's mental health?	
	Total
Total unweighted <i>N</i>	311
Caused me/them to feel additional stress or worry	78%
Caused me/them to seek mental health treatment	13%
Caused me/them to take additional prescribed medications	20%
Caused me/them to spend less time outdoors	57%
Caused me/them to take time off of work or school	23%
Other	2%
Note: Asked of those whose mental health or family member's mental health was impacted by the environmental factors	

Q: Artificial intelligence (AI) involves the development of computers to perform tasks that normally require human intelligence, such as learning and decisionmaking. How comfortable are you with the use of AI in health care for tasks such as diagnosing medical conditions and recommending treatments?	
	Total
Total unweighted <i>N</i>	1,525
Extremely comfortable	6%
Somewhat comfortable	25%
Not very comfortable	25%
Not at all comfortable	27%
Not sure	16%
Note: Asked of everyone	

Q: What factors, if any, contribute to your discomfort or hesitation in accepting AI technologies in health care?	
	Total
Total unweighted <i>N</i>	842
Worry about privacy and security	49%
Concerns about lack of transparency in how it works	48%
Fear of medical errors	70%
Discomfort with interacting with AI instead of human health care professionals	69%
Other ethical concerns	30%
Note: Asked of those who have some level of discomfort with AI use in health care	

Q: How do you perceive the impact of AI in health care on the treatment and outcomes for people of different races and ethnicities?	
	Total
Total unweighted <i>N</i>	1,525
AI will help make treatment more fair and equitable for everyone	23%
AI will make existing biases worse	18%
Not sure	59%
Note: Asked of everyone	