



## Opportunity 8: Integration — Potential Actions by Stakeholder

*Integrate palliative care into existing medical and social programs that serve seriously ill populations.*

**Action: Embed palliative care within other inpatient and outpatient services and settings.**

**Action: Integrate palliative care with Medi-Cal's Enhanced Care Management (ECM) services.**

**Action: Integrate palliative care with home-based medical services.**

### Health Plans

- ▶ Encourage integration by including palliative care (PC) in contracting requirements and incentives programs.
- ▶ Study impacts and share findings to inform design and uptake or the most promising models.

- ▶ Train ECM providers to educate members on the value of PC and how to refer into PC.
- ▶ Orient palliative care providers to the components of ECM.
- ▶ Foster collaborative relationships, including data sharing, between ECM providers and palliative care providers.

- ▶ Integrate palliative care into contracting requirements and incentives programs for other home-based medical services.
- ▶ Study impacts and share findings to inform design and uptake or the most promising models.

### Health Systems and Community-Based Providers

- ▶ Participate in the design, piloting, and evaluation of embedded palliative care services.

- ▶ Train palliative care providers about the benefit of ECM for their patients.
- ▶ Seek and nurture collaborative relationships with ECM providers.

- ▶ Participate in the design, piloting, and evaluation of programs that integrate palliative care with other home-based medical services.

### Clinicians Who Care for People with Serious Illness

- ▶ Participate in the design, piloting, and evaluation of embedded palliative care services.

- ▶ Participate in projects that educate ECM providers about palliative care and those that educate palliative care providers about ECM.
- ▶ Collaborate with ECM providers to optimize care for shared patients.

- ▶ Participate in the design, piloting, and evaluation of programs that integrate palliative care with other home-based medical services.

### State and Local Government Agencies

- ▶ Include training about the value of PC and how to refer into PC as part of ECM providers' training.

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**Action: Integrate palliative care with Medi-Cal's Enhanced Care Management (ECM) services.**

**Action: Integrate palliative care with home-based medical services.**

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### Serious Illness Advocates and Educators

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▶ Help distribute information about best practices and outcomes related to embedded palliative care.

▶ Help distribute information about best practices and outcomes related to ECM-palliative care collaborations.

▶ Help in distributing information about best practices and outcomes related to integrating palliative care with other home-based medical services.

▶ Collaborate with advocacy organizations representing other home-based medical services, such as home-based primary care, to align goals and messaging.

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### Philanthropy

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▶ Support distributing information about best practices and outcomes related to embedded palliative care.

▶ Support distributing information about best practices and outcomes related to ECM-palliative care collaborations.

▶ Support distributing information about best practices and outcomes related to integrating palliative care with other home-based medical services.

▶ Collaborate with philanthropies supporting other home-based medical services, such as home-based primary care, to align goals and activities.

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Note: Please be aware that these opportunities and potential actions by stakeholder are part of the California Health Care Foundation's project aimed at describing the progress of palliative care in California and identifying key remaining opportunities. These potential actions serve as examples of how various stakeholders can contribute to the ongoing advancement of palliative care. They are intended to stimulate thought and strategic planning, and the list should not be considered exhaustive.

To learn more, visit [www.chcf.org/resource-center/californias-palliative-care-evolution](http://www.chcf.org/resource-center/californias-palliative-care-evolution).