



The 2023 CHCF California Health Policy Survey – Toplines

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Tables with Overall Results

Q: How important do you think it is for the California governor and legislature to work on the following in 2022? Making health care more affordable	
	Total
Total unweighted N	1739
Extremely important	54%
Very important	29%
Somewhat important	14%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022? Improving public education	
	Total
Total unweighted N	1739
Extremely important	51%
Very important	34%
Somewhat important	11%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022? Addressing climate change	
	Total
Total unweighted N	1739
Extremely important	43%
Very important	24%
Somewhat important	18%
Not important	14%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Improving infrastructure, like buildings and roads

	Total
Total unweighted N	1739
Extremely important	37%
Very important	43%
Somewhat important	18%
Not important	1%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Attracting and retaining businesses and jobs

	Total
Total unweighted N	1739
Extremely important	42%
Very important	40%
Somewhat important	16%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Making housing more affordable

	Total
Total unweighted N	1739
Extremely important	57%
Very important	24%
Somewhat important	14%
Not important	4%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Addressing homelessness

	Total
Total unweighted N	1739
Extremely important	50%
Very important	34%
Somewhat important	12%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Addressing racial inequality

	Total
Total unweighted N	1739
Extremely important	31%
Very important	29%
Somewhat important	24%
Not important	13%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Addressing COVID-19

	Total
Total unweighted N	1739
Extremely important	25%
Very important	29%
Somewhat important	28%
Not important	16%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Addressing wildfires

	Total
Total unweighted N	1739
Extremely important	46%
Very important	37%
Somewhat important	14%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following in 2022?
Addressing inflation and the rising cost of goods

	Total
Total unweighted N	1739
Extremely important	62%
Very important	27%
Somewhat important	9%
Not important	1%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making sure people with alcohol and drug use problems can get the treatment they need

	Total
Total unweighted N	1739
Extremely important	34%
Very important	37%
Somewhat important	24%
Not important	4%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making sure people with mental health problems can get the treatment they need

	Total
Total unweighted N	1739
Extremely important	50%
Very important	33%
Somewhat important	14%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Lowering the amount that people pay for health care

	Total
Total unweighted N	1739
Extremely important	48%
Very important	31%
Somewhat important	17%
Not important	3%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making sure there are enough doctors, nurses, and other health care providers across California

	Total
Total unweighted N	1739
Extremely important	49%
Very important	36%
Somewhat important	11%
Not important	2%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making information about the price of doctors' visits, tests, and procedures more available to patients

	Total
Total unweighted N	1739
Extremely important	40%
Very important	33%
Somewhat important	22%
Not important	4%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Decreasing state government spending on health care

	Total
Total unweighted N	1739
Extremely important	16%
Very important	22%
Somewhat important	34%
Not important	24%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Reducing differences in health care quality between racial and ethnic groups

	Total
Total unweighted N	1739
Extremely important	38%
Very important	28%
Somewhat important	20%
Not important	13%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making sure state and county public health departments have the resources they need to respond to emergencies and crises such as pandemics, earthquakes, and fires

	Total
Total unweighted N	1739
Extremely important	49%
Very important	36%
Somewhat important	11%
Not important	1%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Funding health care, including mental health services, for people experiencing homelessness

	Total
Total unweighted N	1739
Extremely important	39%
Very important	34%
Somewhat important	21%
Not important	4%
Note: Asked to everyone	

Q: How important do you think it is for the California governor and legislature to work on the following health care items in 2022? Making sure people have access to reproductive health care including abortion

	Total
Total unweighted N	1739
Extremely important	41%
Very important	25%
Somewhat important	19%
Not important	13%
Note: Asked to everyone	

Q: How important is Medi-Cal for the state of California?	
	Total
Total unweighted N	1739
Very important	61%
Somewhat important	27%
Not too important	6%
Not at all important	2%
Note: Asked to everyone	

Q: How important is Medi-Cal for you and your family?	
	Total
Total unweighted N	1739
Very important	34%
Somewhat important	19%
Not too important	16%
Not at all important	27%
Note: Asked to everyone	

Q: Generally speaking, how often, if ever, do you think the health care system treats people unfairly based on their race or ethnic background?	
	Total
Total unweighted N	1739
Regularly	24%
Occasionally	32%
Rarely	22%
Never	9%
Don't know	12%
Note: Asked to everyone	

Q: To the extent that the health care system treats people unfairly based on their race or ethnic background, do you think this is more because of the actions and beliefs of health care providers, more because of policies and practices built into the health care system, or is it an equal mix of both?

	Total
Total unweighted N	1382
Actions and beliefs of health care providers	16%
Policies and practices built into the health care system	20%
Equal mix of both	45%
Don't know	18%
Note: Asked to those who think the health care system treats people unfairly based on their race or ethnic background regularly, occasionally, or rarely	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people work harder than others

	Total
Total unweighted N	1739
Major reason	35%
Minor reason	28%
Not a reason	34%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people are more naturally able to succeed

	Total
Total unweighted N	1739
Major reason	22%
Minor reason	32%
Not a reason	43%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people experience discrimination from other individuals

	Total
Total unweighted N	1739
Major reason	40%
Minor reason	40%
Not a reason	17%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people experience discrimination from U.S. institutions and policies

	Total
Total unweighted N	1739
Major reason	42%
Minor reason	35%
Not a reason	21%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people have less access to quality medical care where they live

	Total
Total unweighted N	1739
Major reason	62%
Minor reason	29%
Not a reason	7%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people have health insurance that does not cover high quality providers

	Total
Total unweighted N	1739
Major reason	67%
Minor reason	25%
Not a reason	6%
Note: Asked to everyone	

Q: As you may know, not all Americans have the same access to high quality health care – such as quality doctors, mental health services, or drug and alcohol abuse treatment. How much of a reason is each of the following for why some people have access to quality care and others do not? Some people do not have the financial resources to afford quality care

	Total
Total unweighted N	1739
Major reason	79%
Minor reason	14%
Not a reason	4%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider didn't believe you were telling the truth?

	Total
Total unweighted N	1739
Yes, I have felt this	21%
No, I have not	68%
Don't know	8%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider didn't listen to what you had to say

	Total
Total unweighted N	1739
Yes, I have felt this	34%
No, I have not	59%
Don't know	5%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider refused to order a test or treatment you thought you needed

	Total
Total unweighted N	1739
Yes, I have felt this	20%
No, I have not	73%
Don't know	5%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider refused to prescribe medication you thought you needed

	Total
Total unweighted N	1739
Yes, I have felt this	17%
No, I have not	75%
Don't know	6%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider suggested you were personally to blame for a health problem you were experiencing

	Total
Total unweighted N	1739
Yes, I have felt this	18%
No, I have not	74%
Don't know	6%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provide assumed something about you without asking

	Total
Total unweighted N	1739
Yes, I have felt this	28%
No, I have not	63%
Don't know	8%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider talked down to you or didn't treat you with respect

	Total
Total unweighted N	1739
Yes, I have felt this	22%
No, I have not	72%
Don't know	4%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider unfairly prioritized others over you?

	Total
Total unweighted N	1739
Yes, I have felt this	15%
No, I have not	72%
Don't know	11%
Note: Asked to everyone	

Q: Thinking about your experiences with health care visits in the last few years, have you ever felt that a doctor or health care provider did not respect your privacy?

	Total
Total unweighted N	1739
Yes, I have felt this	10%
No, I have not	82%
Don't know	6%
Note: Asked to everyone	

Q: Was there ever a time in the last few years when you think you would have gotten better medical care if you had belonged to a different race or ethnic?

	Total
Total unweighted N	1739
Yes	16%
No	69%
Don't know	14%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Monthly health insurance premium

	Total
Total unweighted N	1739
Very worried	25%
Somewhat worried	27%
Not too worried	28%
Not at all worried	18%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Out-of-pocket costs when using health care services

	Total
Total unweighted N	1739
Very worried	33%
Somewhat worried	32%
Not too worried	22%
Not at all worried	12%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Prescription drug costs

	Total
Total unweighted N	1739
Very worried	23%
Somewhat worried	28%
Not too worried	31%
Not at all worried	17%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Rent or mortgage

	Total
Total unweighted N	1739
Very worried	32%
Somewhat worried	24%
Not too worried	25%
Not at all worried	18%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Gasoline or other transportation costs

	Total
Total unweighted N	1739
Very worried	41%
Somewhat worried	27%
Not too worried	19%
Not at all worried	11%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Monthly utilities like electricity or heat

	Total
Total unweighted N	1739
Very worried	29%
Somewhat worried	25%
Not too worried	27%
Not at all worried	17%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Unexpected medical bills

	Total
Total unweighted N	1739
Very worried	35%
Somewhat worried	30%
Not too worried	23%
Not at all worried	10%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Treatment for COVID-19

	Total
Total unweighted N	1739
Very worried	14%
Somewhat worried	20%
Not too worried	32%
Not at all worried	31%
Note: Asked to everyone	

Q: How worried are you about being able to afford the following for you and your family? Food or groceries

	Total
Total unweighted N	1739
Very worried	29%
Somewhat worried	25%
Not too worried	28%
Not at all worried	16%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Skipped a recommended medical test or treatment

	Total
Total unweighted N	1739
Yes	23%
No	75%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Not filled a prescription for a medicine

	Total
Total unweighted N	1739
Yes	20%
No	78%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Cut pills in half or skipped doses of medicine

	Total
Total unweighted N	1739
Yes	16%
No	82%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Put off or postponed getting mental health care

	Total
Total unweighted N	1739
Yes	21%
No	76%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Put off or postponed getting physical health care

	Total
Total unweighted N	1739
Yes	27%
No	71%
Note: Asked to everyone	

Q: In the past 12 months, have you or another family member done the following because of the cost? Skipped dental care or checkups

	Total
Total unweighted N	1739
Yes	38%
No	59%
Note: Asked to everyone	

Q: Did any of those steps you took because of the cost make your health condition worse?	
	Total
Total unweighted N	838
Yes	50%
No	49%
Note: Asked to those who said the steps they took because of cost made their health condition worse	

Q: In the past 12 months, did you or anyone in your family have problems paying any medical bills, such as bills for doctors, dentists, medication, or home care?	
	Total
Total unweighted N	1739
Yes	27%
No	71%
Note: Asked to everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills that are past due that you are unable to pay?	
	Total
Total unweighted N	1739
Yes	17%
No	81%
Note: Asked to everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills you are paying off over time directly to a provider?

	Total
Total unweighted N	1739
Yes	19%
No	79%
Note: Asked to everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any debt you owe to a bank/collection agency, or other lender that includes debt/loans used to pay medical bills or dental bills?

	Total
Total unweighted N	1739
Yes	20%
No	79%
Note: Asked to everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any medical or dental bills you have put on a credit card, and are paying off over time?

	Total
Total unweighted N	1739
Yes	19%
No	78%
Note: Asked to everyone	

Q: Please think about any money you currently owe or debt you have due to medical or dental bills. This may include bills for your own medical or dental care or someone else's care, such as a child, spouse, or parent. Do you currently have any debt you owe to a family member or friend for money you borrowed to pay medical or dental bills?

	Total
Total unweighted N	1739
Yes	12%
No	85%
Note: Asked to everyone	

Q: What is the total amount of medical debt you currently owe, including debt in collections, medical or dental bills on your credit card balance, debt owed to medical providers, banks or other lenders and any debt owed to family and friends for money borrowed to pay for medical care?

	Total
Total unweighted N	620
Less than \$500	19%
\$500 to less than \$1,000	19%
\$1,000 to less than \$2,500	16%
\$2,500 to less than \$5,000	16%
\$5,000 to less than \$10,000	11%
\$10,000 to less than \$25,000	4%
\$25,000 or more	4%
Don't know	6%
Note: Asked to those who said they have medical debt	

Q: Do you have a regular primary care provider?

	Total
Total unweighted N	1739
Yes	82%
No	17%
Note: Asked to everyone	

Q: How satisfied are you with you primary care provider?	
	Total
Total unweighted N	1424
Very satisfied	53%
Satisfied	38%
Dissatisfied	6%
Very dissatisfied	1%
Note: Asked to those who report that they have a regular primary care provider (PCP)	

Q: To what extent do you agree that you can tell your primary care provider anything about your health?	
	Total
Total unweighted N	1424
Strongly agree	61%
Somewhat agree	30%
Somewhat disagree	2%
Strongly disagree	1%
Note: Asked to those who report that they have a regular primary care provider (PCP)	

Q: To what extent do you agree that you trust your primary care provider's judgement about your medical care?	
	Total
Total unweighted N	1424
Strongly agree	52%
Somewhat agree	33%
Somewhat disagree	3%
Strongly disagree	1%
Note: Asked to those who were very satisfied with their primary care provider	

Q: To what extent do you agree that your primary care provider knows you as a person?

	Total
Total unweighted N	1424
Strongly agree	33%
Somewhat agree	29%
Somewhat disagree	11%
Strongly disagree	7%
Note: Asked to those who were very satisfied with their primary care provider	

Q: Do you think your community has enough primary care providers to serve the needs of local residents, or not?

	Total
Total unweighted N	1739
Yes, has enough	27%
No, does not have enough	39%
Don't know	32%
Note: Asked to everyone	

Q: Do you think your community has enough nurses to serve the needs of local residents, or not?

	Total
Total unweighted N	1739
Yes, has enough	23%
No, does not have enough	38%
Don't know	38%
Note: Asked to everyone	

Q: Do you think your community has enough mental health care providers, including psychologists or therapists, to serve the needs of local residents, or not?

	Total
Total unweighted N	1739
Yes, has enough	14%
No, does not have enough	46%
Don't know	38%
Note: Asked to everyone	

Q: Do you think your community has enough medical specialists, such as cardiologists or orthopedists, to serve the needs of local residents, or not?

	Total
Total unweighted N	1739
Yes, has enough	26%
No, does not have enough	35%
Don't know	37%
Note: Asked to everyone	

Q: How confident are you that the state of California has enough mental health providers to treat people with serious mental illness?

	Total
Total unweighted N	1739
Very confident	5%
Somewhat confident	27%
Not very confident	46%
Not at all confident	20%
Note: Asked to everyone	

Q: In the past 12 months, did you or a family member receive treatment for any of the following? Any physical health condition such as high blood pressure, heart disease, cancer, diabetes, asthma, or any injury

	Total
Total unweighted N	1739
Yes	54%
No	44%
Note: Asked to everyone	

Q: In the past 12 months, did you or a family member receive treatment for any of the following? Any mental health condition, such as depression or anxiety

	Total
Total unweighted N	1739
Yes	33%
No	64%
Note: Asked to everyone	

Q: In the past 12 months, did you or a family member receive treatment for any of the following? Alcohol or drug use problems, including addiction

	Total
Total unweighted N	1739
Yes	8%
No	90%
Note: Asked to everyone	

Q: In the past 12 months, did you or a family member receive treatment for any of the following? Any other health problems	
	Total
Total unweighted N	1739
Yes	44%
No	54%
Note: Asked to everyone	

Q: In the past 12 months, have you tried to make an appointment for physical health care (such as for high blood pressure, heart disease, cancer, diabetes, asthma or an injury)?	
	Total
Total unweighted N	1739
Yes	44%
No	54%
Note: Asked to everyone	

Q: In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for physical health care (such as for high blood pressure, heart disease, cancer, diabetes, asthma or an injury)?	
	Total
Total unweighted N	771
Yes	47%
No	53%
Note: Asked to those who tried to make an appointment for physical health care	

Q: How easy or difficult was it to find a physical health care provider who took your insurance?	
	Total
Total unweighted N	771
Very easy	48%
Somewhat easy	30%
Somewhat difficult	15%
Very difficult	5%
Not applicable because I do not have insurance	2%
Note: Asked to those who tried to make an appointment for physical health care	

Q: In the past 12 months, have you tried to make an appointment with a mental health provider?	
	Total
Total unweighted N	1739
Yes	21%
No	77%
Note: Asked to everyone	

Q: In the past 12 months, have you had to wait longer than you thought was reasonable to get an appointment for mental health care?	
	Total
Total unweighted N	365
Yes	53%
No	47%
Note: Asked to those who tried to make an appointment for mental health care	

Q: Generally speaking, how easy or difficult is it for you to navigate the health care system to find the right providers and access appointments for your or your family member's health care needs?

	Total
Total unweighted N	1739
Very easy	19%
Somewhat easy	48%
Somewhat difficult	25%
Very difficult	6%
Note: Asked to everyone	

Q: How easy or difficult was it to find a mental health provider who took your insurance?

	Total
Total unweighted N	365
Very easy	27%
Somewhat easy	23%
Somewhat difficult	22%
Very difficult	27%
Not applicable because I do not have insurance	1%
Note: Asked to those who tried to make an appointment for mental health care	

Q: Do you or someone in your family have a serious physical or mental health condition, including a disability, that requires regular care?

	Total
Total unweighted N	1739
Yes	28%
No	70%
Note: Asked to everyone	

Q: Are you, yourself, currently providing this type of ongoing support on a regular basis to a family member or close friend

	Total
Total unweighted N	1739
Yes	16%
No	83%
Note: Asked to everyone	

Q: Are you paid for providing this care?

	Total
Total unweighted N	279
Yes	23%
No	76%
Note: Asked to those who are providing ongoing support on a regular basis to a family member or close friend	

Q: How confident are you that you will have the financial resources to pay for any home-based support you or your family members will need as you get older?

	Total
Total unweighted N	1739
Extremely confident	5%
Very confident	13%
Somewhat confident	37%
Not too confident	28%
Not at all confident	16%
Note: Asked to everyone	

Q: In the past 12 months, have you tried to get home-based support for yourself or for a family member? As a reminder, this assistance can be help with things like bathing, cleaning the house, eating, cooking, getting dressed, getting around, paying bills, remembering to take medicine, or just having someone check in to see that everything is okay.

	Total
Total unweighted N	1739
Yes	14%
No	84%
Note: Asked to everyone	

Q: Were you able to get the home-based support you needed for yourself or for a family member?

	Total
Total unweighted N	238
Yes	65%
No	35%
Note: Asked to those who tried to get home-based support for themselves or for a family member	

Q: Was each of the following a major reason, minor reason, or not a reason why you were unable to get the home-based support you needed? You could not afford the help you needed

	Total
Total unweighted N	84
Major reason	56%
Minor reason	26%
Not a reason	18%
Note: Asked to those who were not able to get the home-based support they needed for themselves or for a family member	

Q: Was each of the following a major reason, minor reason, or not a reason why you were unable to get the home-based support you needed? The help you needed was not available in your area

	Total
Total unweighted N	84
Major reason	40%
Minor reason	38%
Not a reason	22%
Note: Asked to those who were not able to get the home-based support they needed for themselves or for a family member	

Q: Was each of the following a major reason, minor reason, or not a reason why you were unable to get the home-based support you needed? You did not know where to go to find the help you needed

	Total
Total unweighted N	84
Major reason	30%
Minor reason	35%
Not a reason	31%
Note: Asked to those who were not able to get the home-based support they needed for themselves or for a family member	

Q: Was each of the following a major reason, minor reason, or not a reason why you were unable to get the home-based support you needed? You or your family didn't feel comfortable receiving support from someone else

	Total
Total unweighted N	84
Major reason	30%
Minor reason	23%
Not a reason	44%
Note: Asked to those who were not able to get the home-based support they needed for themselves or for a family member	

Q: In the event that you need ongoing living assistance someday, if you could choose, what would be your first choice as to where you would receive that assistance?

	Total
Total unweighted N	1739
Your own home	72%
Friend of family member's home	5%
Nursing home	2%
Senior community	8%
Don't know	11%
Note: Asked to everyone	

Q: Thinking of the last five years, have you or anyone close to you experienced a period of homelessness?

	Total
Total unweighted N	1739
Yes	14%
No	84%
Note: Asked to everyone	

Q: How worried are you currently about experiencing a period of homelessness?

	Total
Total unweighted N	1739
Very worried	8%
Somewhat worried	14%
Not too worried	31%
Not at all worried	45%
Note: Asked to everyone	

Q: How comfortable would you be talking to your primary care provider about your concerns about your housing situation?	
	Total
Total unweighted N	390
Very comfortable	19%
Somewhat comfortable	29%
Not comfortable at all	38%
Don't know	10%
Does not apply	4%
Note: Asked to those who are currently very or somewhat worried about experiencing a period of homelessness	

Q: Which statement comes closer to your views, even if neither is exactly right?	
	Total
Total unweighted N	1739
Housing has a big impact on health, and doctors should refer patients to programs that can help	47%
Doctors already have too much to deal with to get involved in patient' housing and other social needs	33%
Don't know	19%
Note: Asked to everyone	

Q: How well is California doing in providing mental and physical health care to people experiencing homelessness?	
	Total
Total unweighted N	1739
Very well	3%
Somewhat well	10%
Not too well	28%
Not well at all	36%
Don't know	22%
Note: Asked to everyone	

Q: In the past 12 months, have you received any care by live video, where you and your health care provider can see each other?

	Total
Total unweighted N	1739
Yes	18%
No	22%

Note: Asked to everyone.

Q: In the past 12 months, have you received any care by talking on the telephone?

	Total
Total unweighted N	1739
Yes	21%
No	24%

Note: Asked to everyone.

Q: In the past 12 months, have you received any care by live video, where you and your health care provider can see each other and by talking on the telephone?

	Total
Total unweighted N	1739
Yes	24%
No	6%

Note: Asked to everyone.

Q: How satisfied or dissatisfied are you with the quality of the health care you received via video?	
	Total
Total unweighted N	673
Very satisfied	35%
Satisfied	50%
Dissatisfied	13%
Very dissatisfied	2%
Note: Asked to those who received telehealth by live video in the past 12 months	

Q: How satisfied or dissatisfied are you with the quality of the health care you received via phone?	
	Total
Total unweighted N	727
Very satisfied	27%
Satisfied	56%
Dissatisfied	13%
Very dissatisfied	3%
Note: Asked to those who received telehealth by talking on the phone in the past 12 months	

Q: Thinking about your telehealth experiences, please rate your level of agreement with each of the following statements: In the future, whenever possible, I would always like the option for phone or video visits	
	Total
Total unweighted N	1047
Strongly agree	32%
Somewhat agree	33%
Somewhat disagree	11%
Strongly disagree	6%
Note: Asked to those who received any care using phone or video visits in the last 12 months	

Q: Thinking about your telehealth experiences, please rate your level of agreement with each of the following statements: In the future, whenever possible, I would likely choose a phone or video visit over an in-person visit

	Total
Total unweighted N	1047
Strongly agree	21%
Somewhat agree	23%
Somewhat disagree	20%
Strongly disagree	14%
Note: Asked to those who received any care using phone or video visits in the last 12 months	

Q: Thinking about your telehealth experiences, please rate your level of agreement with each of the following statements: I had an easier time keeping my appointment for a phone or video than I did keeping appointments for in-person visits in the past

	Total
Total unweighted N	1047
Strongly agree	23%
Somewhat agree	23%
Somewhat disagree	13%
Strongly disagree	15%
Note: Asked to those who received any care using phone or video visits in the last 12 months	

Q: Thinking about your telehealth experiences, please rate your level of agreement with each of the following statements: I have been able to access the care I need more often because of telehealth

	Total
Total unweighted N	1047
Strongly agree	19%
Somewhat agree	26%
Somewhat disagree	10%
Strongly disagree	10%
Note: Asked to those who received any care using phone or video visits in the last 12 months	

Q: Have you ever tested positive for COVID-19 (using a rapid point-of-care test, self-test, or laboratory test) or been told by a doctor or other health care provider that you have or had COVID-19?

	Total
Total unweighted N	1739
Yes	44%
No	54%
Note: Asked to everyone	

Q: How would you rate the California state government's response to the COVID-19 pandemic?

	Total
Total unweighted N	1739
Excellent	13%
Very good	27%
Good	25%
Fair	18%
Poor	15%
Note: Asked to everyone	

Q: How confident are you that California is prepared for the next public health emergency?

	Total
Total unweighted N	1739
Completely confident	5%
Very confident	16%
Somewhat confident	36%
Slightly confident	19%
Not confident at all	22%
Note: Asked to everyone	

Q: A recent court decision could end this requirement for many no-cost preventive services. How important do you think it is to you personally that these services continue to be available at no cost?

	Total
Total unweighted N	1739
Very important	67%
Somewhat important	19%
Not too important	9%
Not at all important	4%
Note: Asked to everyone	

Q: A recent court decision could end this requirement for many no-cost preventive services. How important do you think it is to Californians generally that these services continue to be available at no cost?

	Total
Total unweighted N	1739
Very important	72%
Somewhat important	19%
Not too important	5%
Not at all important	2%
Note: Asked to everyone	

Q: If preventive services like these were no longer free and you were required to pay a copay or out of pocket, which statement most closely describes you?

	Total
Total unweighted N	1739
You would be just as likely to access preventive services as you are now	48%
You would be less likely to access preventive services than you are not	50%
Note: Asked to everyone	

Q: What is your gender?	
	Total
Total unweighted N	1739
Male	41%
Female	59%
Other	1%
Note: Asked to everyone	

Q: What languages do you speak at home? English	
	Total
Total unweighted N	1739
Yes	94%
No	6%
Note: Asked to everyone	

Q: What languages do you speak at home? Spanish	
	Total
Total unweighted N	1739
Yes	18%
No	82%
Note: Asked to everyone	

Q: What languages do you speak at home? Cantonese

	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What languages do you speak at home? Vietnamese

	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What languages do you speak at home? Tagalog

	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What languages do you speak at home? Mandarin

	Total
Total unweighted N	1739
Yes	2%
No	98%
Note: Asked to everyone	

Q: What languages do you speak at home? Korean

	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What languages do you speak at home? Asian Indian Languages

	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What languages do you speak at home? Russian	
	Total
Total unweighted N	1739
Yes	1%
No	99%
Note: Asked to everyone	

Q: What is the highest grade of education you have completed and received credit for?	
	Total
Total unweighted N	1739
No formal education	1%
Grade school	1%
High school or equivalent	19%
4-year college or university	28%
Graduate or professional school	25%
2-year junior or community college	17%
Vocational, business, or trade school	9%
Note: Asked to everyone	

Q: Do you currently have medical or health insurance?	
	Total
Total unweighted N	1739
Yes	94%
No	5%
Note: Asked to everyone	

Q: What is your main source of health insurance?	
	Total
Total unweighted N	1643
A plan provided by your employer or union, including through COBRA	31%
A plan provided by a family member's employer or union	14%
A plan you purchased through Covered California	7%
A plan you purchased directly from a health insurance company	3%
Medi-Cal	14%
Tricare or other military healthcare, including VA healthcare	2%
Medicare	26%
Some other source, please specify	1%
Note: Asked to those who currently have medical or health insurance	

Q: Do you consider yourself a Democrat, a Republican, or none of these?	
	Total
Total unweighted N	1739
Democrat	46%
Republican	22%
None of these	28%
Note: Asked to everyone	