

### Attachment 3

## Literature Review Resources: Promising Practices for Community Engagement and Consumer Advisory Committees

Prepared by the Center for Health Care Strategies

Title and Link	Author(s) and Year
<a href="#">Issue Brief: A Framework for Assessing Family Engagement in Systems Change</a>	Clarissa Hoover et al., Lucile Packard Foundation for Children’s Health, 2018
<a href="#">A Guide to Replicating and Adapting an Innovative Youth Development Program</a> (PDF)	Bay Area Leadership Academy, 2018
<a href="#">Best Practices for Convening a Consumer Advisory Board</a>	Center for Health Care Strategies, 2019
<a href="#">Consumer Advisory Board Manual</a> (PDF)	National Health Care for the Homeless Council, 2020
<a href="#">Convening a Consumer Advisory Board: Key Considerations</a>	Anna Spencer, Center for Health Care Strategies, 2019
<a href="#">Creating a Consumer Advisory Council</a> (PDF)	National Partnership for Women & Families, 2014
<a href="#">Engaging Consumers and Communities to Meaningfully Transform Care</a>	Anna Spencer, Center for Health Care Strategies, 2019
<a href="#">Engaging Consumers in Medicaid Program Design: Strategies from the States</a>	Jane Zhu et al., <i>Milbank Quarterly</i> , 2021
<a href="#">Engaging Consumer Voices in Health Care Policy: Lessons for Social Work Practice</a>	Kristi Lohmeier Law and Jeanne A. Saunders, <i>Health &amp; Social Work</i> , 2016
<a href="#">Engaging Youth with Special Health Care Needs and Families of Children with Special Health Care Needs: Recommendations for Medicaid Agencies</a> (PDF)	Courtney Roman, Hannah Gears, and Madeline Pucciarello, Center for Health Care Strategies, 2021
<a href="#">Family Engagement and California’s Whole Child Model: Lessons Learned from the Implementation of Family Advisory Committees</a>	Caroline Davis, Lucile Packard Foundation for Children’s Health, 2021
<a href="#">Family Engagement in Systems (FES) Toolkit: Strategies and Resources</a> (PDF)	Family Voices, 2020
<a href="#">Five Top Tips for Engaging Families in Advisory Roles: Advice from a Family Leader</a> (PDF)	Lucile Packard Foundation for Children’s Health, 2018
<a href="#">Increasing Consumer Engagement: Learnings from States</a> (PDF)	Jane M. Zhu and Ruth Rowland, Oregon Health & Science University, 2020
<a href="#">It Takes a Family: An Analysis of Family Participation in Policymaking for Public Programs Serving Children with Special Health Needs in California</a> (PDF)	Maryann O’Sullivan, Lucile Packard Foundation for Children’s Health, 2014

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Title and Link	Author(s) and Year
<a href="#">Key Findings from the Medicaid MCO Learning Hub Discussion Group Series and Roundtable — Focus on Member Engagement and the Consumer Voice</a> (PDF)	NORC at the University of Chicago, 2021
<a href="#">Key Learnings for Strengthening Partnerships</a> (PDF)	Deborah L. Dokken, Pam Dardess, and Beverley H. Johnson, Institute for Patient- and Family-Centered Care, 2021
<a href="#">Leading by Convening: A Blueprint for Authentic Engagement</a> (PDF)	IDEA Partnership, 2014
<a href="#">Partnering with Youth, Families &amp; Patients in Research: A Standard of Compensation for Youth, Family, and Patient Partners</a> (PDF)	Charlene Shelton, Clarissa Hoover, and Carolyn Allshouse, Family Voices, 2021
<a href="#">Supporting Meaningful Engagement Through Community Advisory Councils: Lessons from the Oregon Health Authority</a> (PDF)	Renée Markus Hodin and Madison Tallant, Milbank Memorial Fund, 2020
<a href="#">Working with Patients and Families as Advisors: Implementation Handbook</a> (PDF)	Agency for Healthcare Research and Quality, 2013
<a href="#">Y.O.U.T.H. Training Project</a>	California Youth Connection
<a href="#">Youth Advocates Program</a>	California Children’s Trust and California Coalition for Youth, 2021