

CIN CalAIM Workshop 10/19/21: Questions and Notes

Workshop Output

CIN Workshop: The Future of Medi-Cal – Changes and Opportunities within CalAIM

On October 19, CIN partners participated in a CIN workshop to explore the key changes and opportunities presented from the implementation of the California Advancing and Innovating Medi-Cal (CalAIM) initiative. The workshop provided an opportunity for participants to hear from CIN partner health plans as they prepare for CalAIM implementation and consider how their own health organizations can leverage CalAIM to better address social needs that impact health. Challenges, support requests, questions, and resources are captured below.

CIN partners expressed interest in additional opportunities to connect with each other as CalAIM rolls out. CIN will look to develop and offer additional opportunities.

Challenges identified by participants

- Bridging data gaps and overcoming data sharing challenges between health plans and health plan community partners
- Educating and supporting community clinics in making changes in process/workflows to meet new requirements, especially in era of unprecedented pressures on clinics, high burnout, and workforce shortages
- Supporting CBOs in understanding Medi-Cal billing and claim requirements
- Building a workforce that can handle all patient needs making a shift from case managers overseeing a specific need to more comprehensive case management
- Lack of effective processes and systems for coordination across health and communitybased systems
- Lack of training and capacity building to support CBOs, plans, and delivery organizations, including sharing best practices and dissemination of successful care models

Requests for support identified by participants

- Consolidate information and resources onto one centralized location
- Continue sharing strategies from health plan and health organizations on how to meet CalAIM requirements
- Continue to bring people together to share best practices to alleviate fragmentation and accelerate capacity to leverage CalAIM



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Questions

1. Where can I find additional information on PATH funding?

A: On PATH, many details are still being worked out, but here's some information DHCS has provided: https://www.dhcs.ca.gov/Documents/MCQMD/PATH-FAQ-Letterhead-52021.pdf

2. What are the data collection requirements for each entity type at the payment vs evaluation level, and how does this differ between county and DHCS?

A: Many of those details are here:

https://www.dhcs.ca.gov/enhancedcaremanagementandinlieuofservices

Resources

Participant shared resources

 <u>Camden Coalition: Randomized Controlled Trial</u>, a short-term care management intervention conducted by the Camden Coalition from 2014 – 2017, that offers connections to the opportunity CalAIM has within the California health care system.

General resources

- CalAIM Explained: A Five-Year Plan to Transform Medi-Cal
- Medi-Cal Makeover: Billions in Public Money Aimed at Curing Homelessness and Caring for 'Whole Body' Politic
- <u>CIN Resource Page: Addressing Social Needs that Impact Health</u> (see section "Aligning Social Needs Work with CalAIM)

Resources from DHCS

- ECM and ILOS Provider Webinar
- ECM and ILOS: 102 Webinar
- ECM Policy Guide
- Community Supports (ILOS): <u>Policy Guide</u>, <u>Non-binding pricing guidance</u>, and <u>evidence</u> library
- FAQ: Providing Access and Transforming Health (PATH) Supports

Resources by specific topics

- Language
 - o Video: The Vision for CalAIM's Power Acronyms
- Workforce
 - Advancing California's Community Health Workers and Promotor Workforce in Medi-Cal



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Data Exchange

 <u>CalAIM and Health Data Sharing: A Road Map for Effective Implementation of</u> Enhanced Care Management and In Lieu of Services

Seniors and Persons with Disabilities

 Meeting the Moment: Strengthening Managed Care's Capacity to Serve California's Seniors and Persons with Disabilities

Behavioral Health

- o <u>In Their Own Words: How Fragmented Care Harms People with Both Mental</u> <u>Illness and Substance Use Disorder</u>
- o <u>Behavioral Health Quality Framework: A Roadmap for Using Measurement to</u> <u>Promote Joint Accountability and Whole-Person Care</u>

• People Experiencing Homelessness

- o <u>Breaking Down Silos: How to Share Data to Improve the Health of People</u> Experiencing Homelessness
- o Homelessness Response 101 For Health Care Providers and Stakeholders
- Medical Respite: Post-Hospitalization Support for Californians Experiencing Homelessness
- Sobering Centers Explained An Innovative Solution for Care of Acute Intoxication