

Advancing California's Community Health Worker & Promotor Workforce in Medi-Cal

Resources and Tools for Engaging CHW/Ps in Data Collection and Program Outcome Measurement

Designing Programs that Engage CHW/Ps to Collect Data

RESOURCE TITLE	BRIEF DESCRIPTION
CalAIM Data Exchange Roadmap	This webinar provides an overview of the roadmap to the ECM benefit and ILOS under the CalAIM initiative.
Integrating Community Health Workers on Quality Improvement Teams: Lessons from the Field (PDF)	This Health Leads report demonstrates how to equip CHWs with the tools to collect and analyze data, design, and track improvements, and ensure stronger integration into care teams.
Community Resource Referral Platforms: A Guide for Health Care Organizations (PDF)	This report, developed by Social Interventions Research and Evaluation Network (SIREN) researchers, is a guide for safety-net health care providers regarding the current landscape of these community resource referral technology platforms.
CHW Common Indicators Project: Proposed Indicators for Priority Constructs (PDF)	This draft list, developed by the Common Indicators project, is a set of evaluation indicators and measures to understand the unique contributions of CHW/Ps to successful program outcomes.
CHW Common Indicators Project: Full List of Recommended Constructs with Definitions (PDF)	This draft list, developed by the Common Indicators project, includes a list of process and outcome constructs along with definitions for programs to use to evaluate CHW/Ps.
Addressing Health-Related Social Needs among Medicaid Beneficiaries: Mapping Cross-Sector Partnership Roles (PDF)	This framework was developed by the Center for Health Care Strategies to support managed care organizations, health care providers, and community partners in mapping potential cross-sector partnership roles for addressing health-related social needs based on the relative strengths of each partner.
The Health Leads Social Health Data Toolkit (PDF)	This toolkit is designed for a range of health care teams seeking to effectively collect and apply social health program data, including steps to develop a social needs program and tips for tackling common screening challenges.
Riverside Health Items to Check for Outpatient Clinic Outreach Staff (PDF)	This document from Riverside Health provides measures for CHW/Ps to check on a patient's chart before a phone call or office visit, which includes items such as advanced directives, immunization status, and medication lists.

Behavioral Health and SDOH Screening Tools

RESOURCE TITLE	BRIEF DESCRIPTION
Standardized Screening for Health-Related Social Needs in Clinical Settings: The Accountable Health Communities Screening Tool (PDF)	This paper from Center for Medicare & Medicaid Services describes the considerations and processes that shaped the screening tool, including the component questions.
Place-Based Interventions Utilizing Community Health Workers (PDF)	This presentation from Desert Healthcare District and Foundation shows how CHWs can be useful in assessing and identifying community needs and priorities.
Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences	The Protocol for Responding to and Assessing Patients' Assets, Risks, and Experiences (PREPARE) screens for a range of social risk factors including income and housing instability.
Hunger Vital Sign Screening Tool (PDF)	This tool assesses food insecurity and hunger.
Hurt, Insult, Threaten, and Scream (HITS) Tool (PDF)	The HITS instrument screens for interpersonal violence.
Patient Health Questionnaire-Anxiety and Depression Scale (PDF)	The Patient Health Questionnaire-Anxiety and Depression Scale screening combines the PHQ-9 and Generalized Anxiety Disorders surveys into a depression and anxiety screening tool.

Program Evaluation and ROI Estimator Tools

RESOURCE TITLE	BRIEF DESCRIPTION
Rubric for Evaluating Agency Support for CHWs (PDF)	This is a draft rubric for assessing how well organizations support the success of CHW employees developed by the City College of San Francisco.
Building a Community Health Worker Program: The Key to Better Care, Better Outcomes, & Lower Costs (PDF)	This toolkit, developed by the American Health Association and the National Urban League, is intended to help administrative and clinical leaders across the United States evaluate programs with CHWs.
Community Health Worker Impact Estimator Tools: Asthma and Diabetes	These interactive Community Health Worker Impact Estimator Tools, developed by Families USA, are customizable and will provide estimates on a wide range of budget, quality, and impact measures, including return on investment and social impact.
ROI Educational Tool	This toolkit, developed by MHP Salud, was designed to calculate the ROI of a CHW/P intervention.

Learn More

This resource is part of the *Advancing California's Community Health Worker & Promotor Workforce in Medi-Cal* Resource Center. The Resource Center and accompanying Resource Guide are a compilation of resources and information gathered by the California Health Care Foundation as part of a project to better integrate community health workers and *promotores* (CHW/Ps) into California's health system. To learn more, visit www.chcf.org/chwps-medi-cal.

