

Data Element	Current metrics available for benchmarking
Patient Characteristics / Info at time of PC request	
Age	<ul style="list-style-type: none"> • Mean age • Percent of patients in the following age bands: <ul style="list-style-type: none"> ○ 20 or under ○ 21-40 ○ 41-60 ○ 61-80 ○ Over 80
Gender	<ul style="list-style-type: none"> • M/F (%)
Referral source	<p>Percent of patients referred from the following:</p> <ul style="list-style-type: none"> • Inpatient PC • Other Inpatient Team • Emergency Dept. • Primary Care • Outpatient PC • Other Outpatient Specialist • Self • Unknown • Other
Primary diagnosis leading to consult	<p>Percent of patients in the following primary diagnostic category:</p> <ul style="list-style-type: none"> • Cancer (solid tumor) • Hematology • Cardiovascular • Pulmonary • Vascular • Complex chronic conditions/failure to thrive • Renal • Congenital/chromosomal • Gastrointestinal • Hepatic • Trauma • Infectious/ immunological/HIV • In-utero complication/condition • Neurologic/stroke/ neurodegenerative • Dementia • Other
Referral reason	<p>Percent of patients referred for the following reasons:</p> <ul style="list-style-type: none"> • GOC discussion/ACP • Support with treatment decisions • Hospice referral/discussion • Pain Management • Transfer to comfort care bed/unit • No reason given • Other symptom management

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Referral reason (continued)	<ul style="list-style-type: none"> • Comfort care • Other • Support for patient/family
AD on chart/available at time of visit	<ul style="list-style-type: none"> • Percent of patients with an AD on chart/available at initial visit • Percent of patients with an AD on chart/available across any visit
POLST on chart/available at time of consult	<ul style="list-style-type: none"> • Percent of patients with a POLST on chart/available at initial visit • Percent of patients with a POLST on chart/available across any visit
No-show for visit	Percent of no-shows across all scheduled visits
Patient referred but never scheduled	Percent of patients who were referred but never seen
Patient Type	<p>Percent of patient visits that were:</p> <ul style="list-style-type: none"> • Outpatient Clinic • Home • SNF/Nursing Home <p>Percentage of patient visits that occurred via tele-health technology vs. remote</p>
Key Processes	
Dates: Date of Referral, Visit Date	<ul style="list-style-type: none"> • Average # of visits per patient • Days between referral and initial visit (mean/median/range) • Percent of patients seen w/in 14 days of referral
PPS at time of visit	<ul style="list-style-type: none"> • Mean PPS at first five visits and last visit
Team members involved in consultation	<p>Percent of patients seen by the following disciplines at the initial visit and at least once across all visits:</p> <ul style="list-style-type: none"> • Physician • Social Worker • Clinical Nurse Specialist • Chaplain • Nurse Practitioner • Psychologist/Psychiatrist • Nurse • Pharmacist • Physician Assistant • Community Health Worker • Other
Patient preference for life sustaining treatment	<p>Percent of patients with the following preference for life-sustaining treatment at first visit and last visit:</p> <ul style="list-style-type: none"> • Full • Partial • DNR/DNI • Unknown

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Screenings and Interventions:	<p>Percent of patients who were screened at the first visit/at least once across all visits for:</p> <ul style="list-style-type: none"> • Pain • Non-pain symptoms • Psychosocial needs • Spiritual needs (Declined and unable excluded) • ACP/Goals of care needs (Declined and unable excluded) <p>Percent of patients who screened positive at the first visit/at least once across all visits for the following:</p> <ul style="list-style-type: none"> • Pain management needs • Non-pain symptom management needs • Psychosocial needs • Spiritual care needs • ACP/Goals of care needs <p>Percent of patient who received an intervention to address:</p> <ul style="list-style-type: none"> • Pain • Non-pain symptoms • Psychosocial needs • Spiritual needs • ACP/Goals of care needs <p>(Denominator only includes patients who screened positive.)</p>
Surrogate Decision Maker	<p>Percent of patients for whom a SDM was:</p> <ul style="list-style-type: none"> • Identified and documented • Addressed, unable to confirm • Not addressed
AD Directive Completed	Percent of patients who completed an AD during a visit
POLST Completed	<ul style="list-style-type: none"> • Percent of patients who completed a POLST during a visit • Percent of patients (not full code) who completed a POLST during a visit
Code Status Clarified	Percent of patients for whom code status was clarified at least once across all visits
Support for Caregiver Provided	Percent of caregivers present at a visit who received support from the care team.
Symptoms (patient report)	
<p>ESAS (scale 0-10) Pain, Tiredness, Nausea, Depression, Anxiety, Drowsiness, Appetite, Well-being, Shortness of breath, Constipation, Other.</p>	<p>Percent of patient with improvement in all items from:</p> <ul style="list-style-type: none"> • First to second visit • First to third visit • First to last visit <p>Percent patients <u>pain</u> is brought to comfortable level within 3 visits</p>

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Symptoms (continued) Are you at Peace? (0-5) Overall Quality of Life (0-5) Distress Level (0-10)	Mean scores at visit 1-5
Optional Disposition Items	
Patient Status/Disposition	Percentage of patients discharged from the service for the following reasons: <ul style="list-style-type: none"> • Died • Transitioned to hospice • Transitioned to another PC program • Goals of PC consult met • Patient moved out of service area • Patient declined further services • Discontinued care for another reason
Hospice Services Received	Percentage of patients who received hospice services
Hospice Length of Stay	Percentage of patients with the following hospice length of stay: <ul style="list-style-type: none"> • <3 days • 3-7 days • 8-30 days • >30 days
Location of Death	Among patients who died, percentage of patients who died in the following locations: <ul style="list-style-type: none"> • Home • Extended Care Facility • Hospital • Long Term Acute Care • Inpatient Hospice • Residential Care/Assisted Living • Respite/Shelter/SRO • Other • Unknown