

Improving Quality in Medi-Cal Managed Care

Monday, April 29, 2019

Speaker Biographies

Andrew Bindman, MD, is professor of medicine, epidemiology, and biostatistics, and an affiliated faculty member within the Philip R. Lee Institute for Health Policy Studies at the University of California, San Francisco. He has a long long-standing interest in health policy informed by his many years as a primary care physician at Zuckerberg San Francisco General and through several roles he has played within the federal government. Bindman was a health policy fellow on the staff of the US House Energy and Commerce Committee where he contributed to the drafting of the Affordable Care Act (ACA). He then worked for several years to implement the ACA as a senior adviser within the US Department of Health and Human Services and as the director of the Agency for Healthcare Research and Quality.

Bradley Gilbert, MD, MPP, was appointed chief executive officer of Inland Empire Health Plan (IEHP) in October 2008. Since the organization's inception, he has played a pivotal role in guiding IEHP to its place as a nationally-recognized leader in public health care. With over 1.1 million members and a network of more than 1,150 primary care physicians and 2,300 specialists, IEHP has become a major presence in the Inland Empire. Gilbert launched his career at IEHP in 1996 as chief medical officer, developing a medical services department and helping IEHP qualify for a Knox-Keene state licensure. Later, he served as executive officer, responsible for medical management, operations and contracting/network management, marketing, human resources, and compliance.

Gilbert is also a health care industry leader at the state level. He is a board member of the Local Health Plans of California and the California Association of Health Plans (CAHP), and he is chair of the CAHP State Programs Committee. He is board chair of the Inland Empire Electronic Health Record Resource Center and a board member of the California Health Care Foundation. He is also a member of the California Department of Health Care Services (DHCS) Stakeholder Advisory Committee and a member of the DHCS Access Assessment Committee.

Sarah de Guia, JD, is the executive director of the California Pan-Ethnic Health Network, a multicultural advocacy organization dedicated to improving the health of communities of color in California. She has over a decade of experience advocating for access to culturally and linguistically appropriate health care, advancing women's reproductive justice, and promoting immigrants' rights. De Guia serves as an advisory board member of the California Health Interview Survey and the DHCS Stakeholder Committee. Previously, she worked with Latino Issues Forum and the Mexican American Legal Defense and Educational Fund. She earned her

JD from Santa Clara University School of Law and her bachelor's degree in ethnic studies and public policy from the University of California, Berkeley.

Jennifer Kent, MPA, was appointed director of DHCS by Governor Brown on January 26, 2015. Director Kent oversees a staff of almost 4,000 individuals at DHCS, which is responsible for the operation of Medi-Cal, the state's Medicaid program. The department manages the spending of more than \$100 billion annually in public funds that support the health of more than 13.5 million Californians. Kent served as executive director of Local Health Plans of California since September 2013. From 2011 through 2013, she was a principal with Health Management Associates Inc., where she advised clients on issues of health care reform. Her previous California government service included leadership roles in legislative, intergovernmental, financial, and health policy areas with the Office of the Governor, the Health and Human Services Agency, and at DHCS. Kent earned a bachelor's degree in government and history at Saint Mary's College of California and a master's degree in public administration from the University of Southern California.

Robert Moore, MD, MPH, MBA, is the chief medical officer of Partnership HealthPlan of California (PHC), a Medi-Cal managed care plan serving 14 Northern California counties. Prior to joining PHC, Moore was the medical director of Community Health Clinic Ole, a Federally Qualified Health Center (FQHC) in Napa County, for 13 years, where he continues to see patients one evening each week. His major professional interests are quality improvement, operational effectiveness, and delivery system transformation. He is a graduate of UCSF Medical School and the Columbia University School of Public Health. Moore completed postgraduate courses and fellowships in health center management, health care leadership, and quality improvement. His clinical interests include palliative care, intensive outpatient care management, hospital medicine, diabetes care, and pediatrics.

Christopher Perrone, MPP, is director of CHCF's Improving Access team, which works to improve access to coverage and care for low-income Californians. Perrone was previously director of the foundation's Health Reform and Public Programs initiative, where he led efforts to improve the policies and practices that shape Medi-Cal and other publicly funded health care programs, and to promote greater transparency and accountability within these programs. Prior to joining CHCF, he served as director of planning for the Massachusetts Division of Medical Assistance. He was the first external recipient of the Globe Award, given by the Office of Strategic Planning at the Health Care Finance Administration (now the Centers for Medicare & Medicaid Services), for his work to improve the delivery and financing of acute and long-term care services for low-income seniors. Perrone has also held positions with The Lewin Group, the American Psychological Association, and the Center for Health Policy Studies at Georgetown University. He received a bachelor's degree from the University of California, Berkeley, and a master's degree in public policy from Harvard University.

Beth Waldman, JD, MPH, has served as a senior consultant at Bailit Health since 2007. She brings national expertise in health care policy and in program development and implementation, specializing in Medicaid, the Children's Health Insurance Program, and coverage for the uninsured. Waldman's work includes assisting states and other stakeholders in delivery system and payment reform design; managed care procurements and oversight; care management and health home program design; behavioral health reform, including integration, opiate prevention, and treatment; quality measurement; and long-term services and supports strategy and integration. Prior to joining Bailit Health, Waldman worked for more than 12 years within the Massachusetts Medicaid program and served as the Massachusetts Medicaid director from 2003 to 2006. She is a graduate of Union College in Schenectady, New York, and holds a law degree from Boston College Law School and a master's degree in public health degree from the Harvard School of Public Health.