

# Getting Started with your Social Services Search and Referrals Platform for SCAN Health Plan Members



**Bookmark It Today: <https://scanstaff.auntbertha.com>**

A screenshot of the SCAN Health Plan website's search interface. At the top left is the SCAN Health Plan logo. The top right navigation bar includes links for "Support", "My Program Tools", "People I'm Helping", and a user profile for "Chris". The main content area has a heading: "Search for free or reduced cost services like medical care, food, job training, and more." Below this is a search form with a "Zip" label, an input field containing "90210", and a blue "Search" button with a magnifying glass icon. To the right of the search form is a circular seal with a blue ribbon across the middle. The seal contains the text "SCAN HEALTH PLAN" at the top, "2018" in the center, and "4 1/2-STAR QUALITY RATING" at the bottom. The ribbon features five yellow stars. At the bottom of the page, there is a note: "For training and usage instructions, please visit the SCAN Health Plan Training Portal." and a smaller note: "Note: If your browser is not displaying the site correctly, please check the Browser Compatibility List."



People I'm Helping ▾

People

Get information about your Referrals here

Get support by clicking here

Support

People I'm Helping ▾

CD Chris ▾

CD Your Name ▾

My Favorites

Settings

Search History

Log out

Search for free or reduced cost services like medical care, food, job training, and more.

Zip

90210

Search

Start your search here, by typing in a ZIP code




Look at your Favorites programs, change your password, and see your Search History here.


For training and usage instructions, please visit the [SCAN Health Plan Training Portal](#).










Note: If your browser is not displaying the site correctly, please check the [Browser Compatibility List](#).

Search by keywords...



Or browse by category.

Zip or keyword (e.g. rent, clothing)   Search for free or reduced cost services like medical care, food, job training, and more.

Select Language 

FOOD HOUSING GOODS TRANSIT HEALTH MONEY CARE EDUCATION WORK

 FOOD  HOUSING

Community Gardens

Emergency Food

Food Delivery

Food Pantry

Help Pay For Food

Meals

Nutrition Education

5210 programs  
serve people in  
Los Angeles, CA (90005)



Type a search term, or pick a category

Program Filters

Open Hours

- Open Now
- Open Late
- Open Early
- Open Weekends
- Open 24 Hours

Personal Filters

Cost

- Free
- Reduced Cost

Income Eligibility

Program communicates in

select language ▾

Filter Search

Filter search results by programs, personal or income eligibility

1 **Bertha Grows: Community Gardens**

2 by Aunt Bertha Community Foundation

12 [Send to a Friend](#) [Save to Favorites](#) 13

3 4.65 miles away 1234 Main Street, Austin, TX, 78703 [\(Get Directions\)](#) **Closed Now:** 08:00 AM - 05:00 PM 4

5 **What:** community gardens, help pay for food, nutrition education

6 **Who:** families, low-income, all ages

7 Next Steps 8 Description 9 Hours & Location 10 Reviews 15 [Edit or Claim](#)

[Email demo@ auntbertha.com](#) to get more info.  
 Call 512-123-1234 to get services.

[Connect](#): Tell them you're interested or refer someone else. [👍](#) 11 [Connect](#)

1. The **name of the program**
2. The **agency** providing the program
3. The **distance** from the center of the zip code
4. **Today's hours** of operation
5. **What** services the program offers
6. To **whom** the services are available
7. **Next Steps** tells you how to connect with the program
8. **Description** gives an overview of the program and can also include helpful information such as:  
 Eligibility, supported languages, cost, program website and social media sites, coverage area for the program's services
9. **Hours and Locations** lists the nearest three locations

10. **Reviews** allow you to leave notes about the program and can be shared with other members of your team
11. **Connect** allows you to contact the agency if they have an email on file as well as keep a record of the referral
12. **Send to a Friend** allows you to email or text program information to someone
13. **Save to Favorites** allows you to save and quickly access programs
14. **Details and Print** gives all of the program details in one place in a printer-friendly format
15. If you notice information on the program listing is incorrect, click **"Edit and Claim"** and let us know what the issue is. We will verify the changes and update within 48 hours