| Name                                 |  | Member ID  |                                   |                              | Date                          |  |
|--------------------------------------|--|--|-----------------------------------|------------------------------|-------------------------------|--|
|                                      |  |  |                                   |                              |                               |  |
| SCAN HEALTH PLAN.                    | Health Questionna  | ire (1 of  | 4)                                |                              |                               |  |
| mark in the fill out the affected in | e only blue or black ink in the he box(es) that best fits your are survey. The questionnaire is an anyway if you complete and information with your medical                | nswer. If nece<br>completely of<br>return the qu | essary, you ma<br>otional; your s | ay have some<br>SCAN benefit | eone else he<br>ts will not b | elp you<br>e                                   |
| Compared say your h                  | I to other people your age, wou<br>nealth is:  | ıld you  |                                   | ifficult to tak  How often d |                               |  |
| Excelle                              | ent Fair   |  | amount of<br>correct tim          | prescription i<br>e?         | medications                   | at the   |
| Very go                              | ood Poor   |  | Always                            |                              | About                         | half the time                                  |
| Good                                 |  |  | Most of                           | the time                     | Almos                         | t never  |
| How many                             | y different medicines do you ta  | ake that   | Sometin                           | mes                          |                               |  |
| -                                    | prescribed for you?  |  |                                   |                              |                               |  |
| None                                 | 5-7  |  | -                                 | use hearing o you have:      | aids, how r                   | nuch   |
| 1-2                                  | 8 or mo  | ore  | Hearing an conversation           | d understand<br>on?          | ling words i                  | n a normal                                     |
| J-4                                  |  |  | None                              | Sor                          | ne 🗌                          | A great deal                                   |
| medicines<br>you can g<br>vitamins,  | out all the other non-prescriptions that you take; that is, medicine the without a prescription, like a antacids or herbal remedies. Example: medicines (mark all that app | nes that<br>aspirin,<br><b>Do you</b>            | Hearing wo                        | ords clearly ov              |                               | ohone?  A great deal                           |
| Pain aceta (Alev                     | medicines like aspirin,<br>aminophen (Tylenol <sup>®</sup> ), naproxe<br>re <sup>®</sup> ) or ibuprophen (Aleve <sup>®</sup> )<br>nins or mineral supplements              |  | have:                             | glasses, how I enough to re  | ead street s                  | ulty do you<br>signs at night?<br>A great deal |
| Anta                                 | cids or heartburn medicines<br>anta <sup>®</sup> , Pepcid <sup>®</sup> , Prilosec <sup>®</sup> , Tun   | ns <sup>®</sup> )                                | Reading a                         | newspaper?                   | ne 🗀                          | A great deal                                   |
| Herb                                 | al remedies or dietary supplem   | nents  | About how                         | many hours                   | of evercise                   | including                                      |
| Coug                                 | th and cold medicines  |  |                                   | you get eacl                 |                               | meruding                                       |
|                                      | nistamines or decongestants (A<br>adryl <sup>®</sup> , Sudafed <sup>®</sup> )  | Actifed <sup>®</sup> ,                           | None                              | 1-2 ho                       | urs 3                         | or more hours                                  |
| Laxa                                 | tives  |  | How often                         | do you use to                | bacco prod                    | ucts?  |
|                                      | hea medicine   |  | Never                             | Quit (                       | Occasion                      | nally Daily                                    |
|                                      |  |  | -                                 | oz. of beer o                |                               | you drink? (1 ine or 1.5                       |
|                                      |  |  | 3 or mo                           | ore drinks a d               | ay 1-2                        | drinks a month                                 |

1-2 drinks a day

1-2 drinks a week

On't drink alcohol

| Name | Member ID | Date |
|------|-----------|------|
|      |           |      |

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|   | HEALTH PLANA |

## Health Questionnaire (2 of 4)

| In the past six mo  | e time:                                      | How often do you help a relative or friend who     |  |             |   |  |
|---|--|--|--|-------------|---|--|
| •   |  | is disabled or can't perform daily activities like |  |             |   |  |
|   | with your daily activit                      | _  | shopping, getting to the doctor, paying bills, chores or personal needs?   |             |   |  |
| None (  | ) Sometimes(                                 | _) Always  | Seldom o   |             | 2-6 times a week  |  |
| Did tooth, mouth  | or swallowing problem                        | s make   |  |             |   |  |
| it hard to eat?   | _  | _  | Once a m   | onth        | Every day   |  |
| None (  | Sometimes                                    | Always   | Once a w   | eek         |   |  |
| Did you feel unsu   | re of your balance?                          |  | How often do   | oes a fam   | nily member or friend help  |  |
| None (  | Sometimes                                    | Always   | you with thir  | igs like s  | hopping, getting to the hores or personal needs?                          |  |
| Did you have urin   | ary or bladder problem                       | ıs?  | Seldom o   | r never     | 2-6 times a week  |  |
| None (  | Sometimes                                    | Always   | Once a m   | onth        | Every day   |  |
| In the past six mo  | onths, have you gained<br>re without trying? | or lost  | Once a w   | eek         |   |  |
| Yes   | No   |  | Which of the   | following   | g describes you best?   |  |
| 0 100   | <u></u>                                      |  | Must stay  | / in bed a  | all or most of the time   |  |
| Over the last two weeks, how often have you been bothered by any of the following                           |  |  | Must stay in the house all or most of the time   |             |   |  |
| problems?   |  |  |  | •           | another person in getting utside the house                                |  |
|   | oleasure in doing thing                      |  |  |             | a special aid, like a cane o  |  |
| Not at all  Several days  |  | -  |  | ir, in gett | ting around inside or   |  |
| Feeling down, depressed or hopeless   |  |  | Don't need the help of another person<br>or a special aid but have trouble getting<br>around freely  |             |   |  |
| Not at all  | More than h                                  | alf the days                                       | Not limited in any of these ways   |             |   |  |
| Several days  | Nearly every                                 | day  | <u> </u>   | ,           | o   |  |
| much  | staying asleep or sleep                      |  | directive? Th  | ese are v   | living will or advance written instructions for you are not able to speak |  |
| Not at all  | More than ha                                 | alf the days                                       |  |             | ) No  |  |
| Several days  | Nearly every                                 | day  | Yes  |             |   |  |
| Do you have family, friends or others you can share problems and joys with or who you can turn to for help? |  |  | If you would like information regarding an advance directive, please refer to the Five Wishes brochure included in your new membracket or talk to your doctor. You can also of a copy from www.scanhealthplan.com. |             |   |  |
| Yes   | No   |  |  |             |   |  |

| Name |  | Member ID |  | Date |
|------|--|-----------|--|------|
|------|--|-----------|--|------|

## Health Questionnaire (3 of 4)

A stroke or mini-stroke

| difficult to do the following activities? |                      |                   | s), is it       | During the past year, ho                    | w many t | imes d   | id you:   |
|---|----------------------|-------------------|-----------------|---|----------|----------|-----------|
|   | No,<br>not difficult | Yes,<br>difficult | Unable<br>to do | Fall down to the ground  None               |          | 3 times  |           |
| Bathing                                   |                      |                   |                 | Once  | Mc       | re than  | ı 3 times |
| Dressing                                  |                      |                   |                 | Go to an emergency roo                      | m?       |          |           |
| Eating                                    |                      |                   |                 | None  |          | 3 times  |           |
| Getting in and ou of chairs               | t 🗍                  |                   |                 | Once  | Mo       | re than  | 3 times   |
| Walking                                   |                      |                   |                 | Get admitted to a hospi                     |          |          |           |
| Using the toilet                          |                      |                   |                 | None  |          | 3 times  |           |
| Preparing a meal                          |                      |                   |                 | Once  | U IVIO   | ore than | 3 times   |
| Shopping                                  |                      |                   |                 | Get admitted to a nursir convalescent home? | ng home  | or       |           |
| Doing housekeepi chores                   | ng 🗌                 |                   |                 | None  | 2-3      | 3 times  |           |
| Using transportat                         | ion $\bigcap$        |                   |                 | Once  | Mo       | re than  | 3 times   |
| Alzheimer's o                             |                      | nentia or s       | erious          |   | Yes      | No       | or N/A    |
| Has a doctor ever following (mark a       | II that apply        | )?                |                 | following (mark all that a                  |          | NI -     | Unsure    |
| memory prob                               |                      |                   |                 | A flu or influenza shot                     |          |          |           |
| Arthritis or rl                           | neumatism            |                   |                 | Your blood pressure checked                 |          |          |           |
| A broken hip                              | 1                    |                   |                 | Any blood tests done                        |          |          |           |
| Cancer, othe                              | r than skin o        | cancer            |                 | •   |          |          |           |
| Circulation p                             | roblems              |                   |                 | A test for blood in your stool              |          |          |           |
| Congestive h                              | eart failure         |                   |                 | An eye exam                                 |          |          |           |
| Coronary arteries                         | ery disease o        | or hardenir       | ng of the       | A hearing exam                              |          |          |           |
| Diabetes or h                             | nigh blood s         | ugar              |                 | A dental exam                               |          |          |           |
| A heart attac                             | k or myocar          | dial infarc       | tion            | A prostate exam (men only)                  |          |          |           |
| High blood p                              | ressure or h         | ypertensio        | n               |   |          |          |           |
| Lung conditi                              |                      |                   |                 |   |          |          |           |
| Osteoporosis                              | or bone we           | akness            |                 |   |          |          |           |
|   |                      |                   |                 |   |          |          |           |

| Name | Member ID | Date |
|------|-----------|------|
|      |           |      |

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|    | HEALTH PLAN |

## Health Questionnaire (4 of 4)

| ave the following | What best de            | scribes your ethnic r  | makeup?   |  |  |
|-------------------|-------------------------|--|---|--|--|
| lonoscopy         | Native An               | nerican or Alaskan n   | ative   |  |  |
| 1-2 yrs           | African A               | merican or black   |   |  |  |
| Less than 1 yr    | Native Ha               | waiian or other Paci   | fic Islander  |  |  |
|                   | Hispanic                | or Latino  |   |  |  |
|                   | White or (              | Caucasian  |   |  |  |
| /)                | Chinese                 |  |   |  |  |
| 1-2 yrs           | Filipino                |  |   |  |  |
| Less than 1 yr    | Korean                  |  |   |  |  |
|                   | ○ Vietname:             | se   |   |  |  |
|                   |                         |  |   |  |  |
| 1 2 vrs           |                         |  |   |  |  |
|                   |                         | to answer  |   |  |  |
| Less than 1 yr    | O Freder Hot            | to answer  |   |  |  |
|                   | What languag            | ges do you prefer to   | use for health  |  |  |
| monia vaccine?    | communicati             | on?  |   |  |  |
|                   | English                 | Reading  | Speaking  |  |  |
|                   | Spanish                 | Reading  | Speaking  |  |  |
| rrent living      | Other:                  | Reading  | Speaking  |  |  |
|                   | Please specify "other." |  |   |  |  |
|                   |                         |  |   |  |  |
| ficant other      |                         |  |   |  |  |
| embers            | -                       |  | u fill out this   |  |  |
| Idren             | Yes                     | ∩No  |   |  |  |
| ily members       |                         | <u></u>  |   |  |  |
|                   |                         |  |   |  |  |
| •                 |                         |  |   |  |  |
| Separated         |                         |  |   |  |  |
| Never married     |                         |  |   |  |  |
|                   | Thank                   | you for h  | elping  |  |  |
|                   | Less than 1 yr          | Native An   African An   African An   Native Har   Hispanic   White or (An   Multiracian   Multiracian   Multiracian   Multiracian   Multiracian   Multiracian   Prefer not   Prefer not   Multiracian   Prefer not   Prefer not   Multiracian   Multiracian   Prefer not   Prefer n | Native American or Alaskan n  African American or black  African American or black  Native Hawaiian or other Paci  Hispanic or Latino  White or Caucasian  Chinese  Filipino  Less than 1 yr  Korean  Vietnamese  Multiracial  1-2 yrs  Other  Prefer not to answer  What languages do you prefer to communication?  English  Reading  Please specify "other."  Ficant other  Prembers  Idren  Yes  No  No  No  No  No  No  No  No  No  N |  |  |

Thank you for helping us provide you with better healthcare.