



### Welcome

Briefing: Medi-Cal Explained An Overview of Program Basics

February 25, 2019





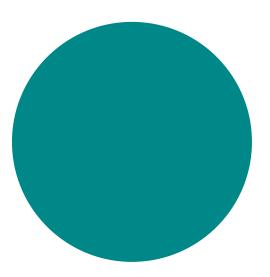
#### Medi-Cal Explained An Overview of Program Basics

Kristof Stremikis California Health Care Foundation

February 25, 2019

#### Thank you

- California Department of Health Care Services
- Assembly Health, Assembly and Senate Budget Committees
- California Budget & Policy Center
- County Welfare Directors Association
- Health Access California
- Health Management Associates
- Insure the Uninsured Project
- Western Center on Law and Poverty



#### Thank you



#### **New CHCF Resources**

www.chcf.org/MC-Explained



## Today's agenda



### Why Medi-Cal is Important



**People** 



**Budget** 



**Backbone** 



**Data** 



Change

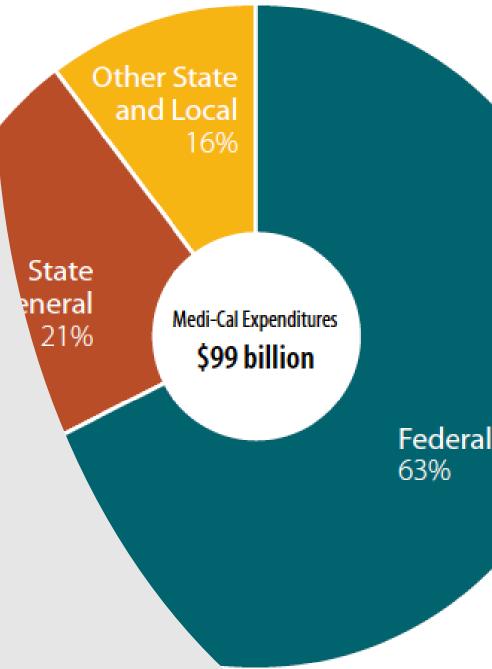
## 1. Medi-Cal covers a broad range of Californians.

- Nearly one in five workers under 65 gets health coverage through Medi-Cal
- Over one million Californians who are 65 or older rely on Medi-Cal
- Medi-Cal helps around 183,000 veterans get care
- About half of California children are enrolled in Medi-Cal
- Half of Californians with disabilities are covered by Medi-Cal
- One in three Californians seeking help for mental health or substance use get care through Medi-Cal



## 2. The Medi-Cal budget is large.

- Jointly funded by state and federal government
- Multiple state sources including General Fund, local matching funds, provider fees, health plan taxes
- Federal match based on Federal Medical Assistance Percentage (FMAP), which varies by population
- Three categories of expenditures (Benefits, County Administration, Fiscal Intermediary)
- Around half of expenditures through managed care plans



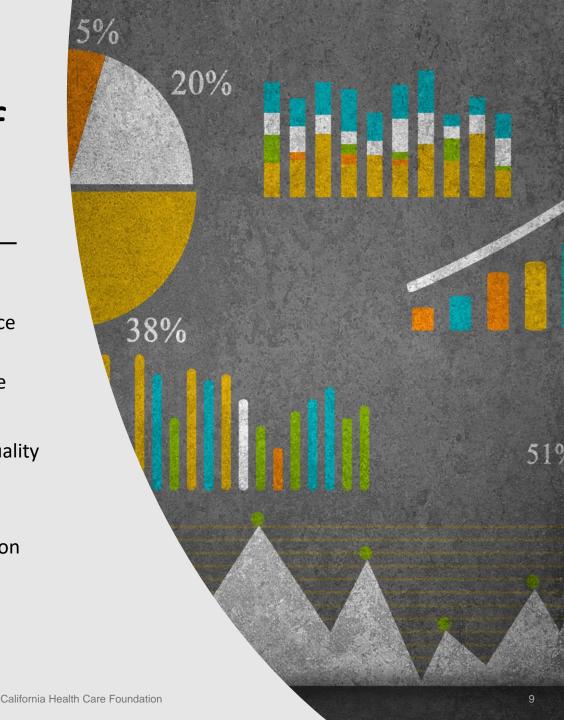
# 3. Medi-Cal is the backbone of California's health care system.

- Single largest purchaser of health care services
- Accounts for over two-thirds of net patient revenues in city/county hospitals and primary care clinics
- Initiatives and demonstrations contribute to transforming the way health care is delivered to all Californians
- Intersection with numerous issues—
  health care costs, children's health,
  mental health, homelessness, long term
  care, the opioid epidemic



## 4. Medi-Cal generates a lot of actionable data.

- Access Monitoring Plan
- Quarterly managed care performance dashboards
- Consumer Assessment of Healthcare Providers and Systems (CAHPS), Healthcare Effectiveness Data and Information Set (HEDIS), external quality review organizations (EQROs)
- Claims and encounters
- Research and Analytic Studies Division (RASD)



## 5. There is uncertainty in Medi-Cal's future.

- New populations?
- Waiver expirations and renewals
- Health plan payment, provider payment and delivery system reform
- Lower ACA match
- MCO tax renegotiation
- Prop 55/56 funding
- Economic downturn?



#### Our First Panel: Eligibility and Enrollment



Margaret Tatar
Managing Principal
Health Management Associates



Cathy Senderling-McDonald
Deputy Executive Director
County Welfare Directors Association









### Medi-Cal Explained Eligibility and Enrollment

Margaret Tatar, Health Management Associates February 25, 2019

#### The Medi-Cal Population

- Medi-Cal, California's Medicaid program, is the largest Medicaid program in the country
- As of April 2018, 13.2 million people were enrolled in Medi-Cal, roughly one-third of California's population
- Medi-Cal is California's health insurance program for lowincome children, people with disabilities, and low-wage workers who do not get health insurance through their jobs
- For low-income seniors, Medi-Cal steps in to cover what is not covered by Medicare, including nursing home care

#### Who is Covered by Medi-Cal



#### **Working Families**

Nearly one in five workers under 65 get health coverage through Medi-Cal. Most work in food service, retail, home health care, and other jobs with low-pay and no benefits.



#### Children

About half of California children are enrolled in Medi-Cal. Research shows that children covered by Medi-Cal do better in school and are more likely to go to college than uninsured children.



#### **Seniors**

Over one million Californians who are 65 or older rely on Medi-Cal to cover out-of-pocket health care costs or long-term care.



#### **People with Disabilities**

Half of Californians with disabilities are covered by Medi-Cal. They include people with conditions like multiple sclerosis, epilepsy, blindness, HIV/AIDS, and spinal cord and traumatic brain injuries, and developmental disabilities like Down syndrome or autism.



#### **Veterans**

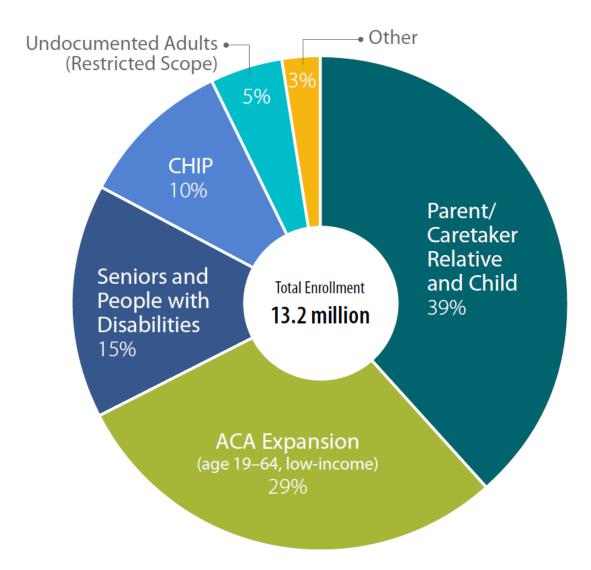
Medi-Cal helps around 183,000 veterans get care, including mental health services.



#### **People with Mental Illness**

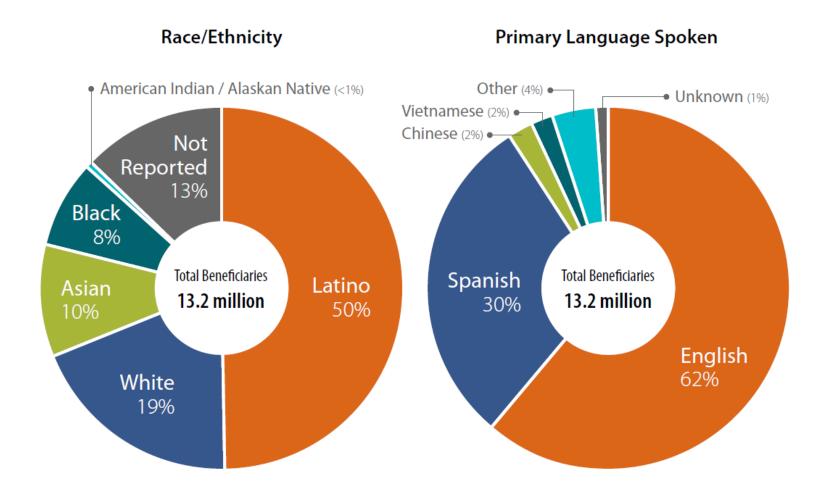
1 in 3 Californians seeking help for a mental health or substance use problem get their care through Medi-Cal

#### Enrollment, by Aid Category, 2018



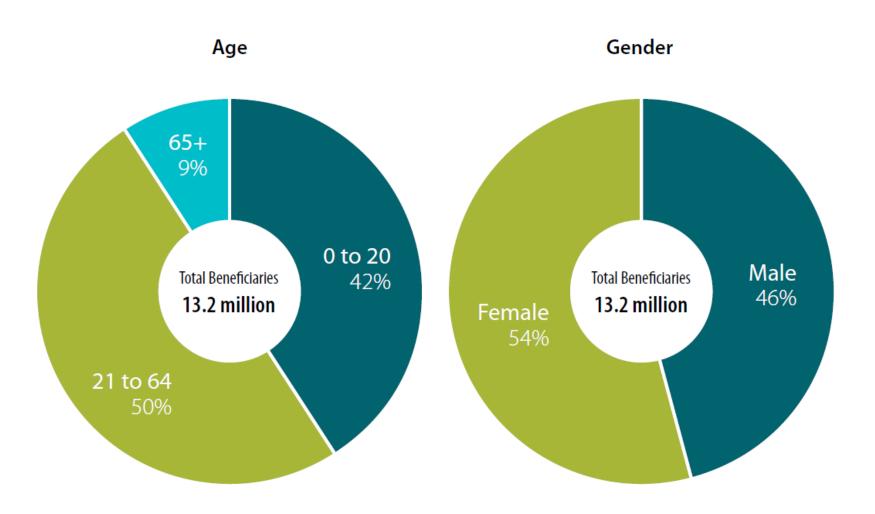
Sources: Medi-Cal Monthly Enrollment Fast Facts, DHCS, May 2018, www.dhcs.ca.gov (PDF); and Aid Code Master Chart, DHCS, October 18, 2017, www.dhcs.ca.gov (PDF).

### Beneficiary Profile, by Race/Ethnicity and Primary Language Spoken, 2018



Source: Medi-Cal Monthly Enrollment Fast Facts, May 2018, California Dept. of Health Care Services, September 2018, www.dhcs.ca.gov (PDF).

#### Beneficiary Profile, by Age and Gender, 2018



#### Medi-Cal Eligibility

Medi-Cal eligibility is based on household income and other finances, citizenship and immigration status, and enrollment in other public benefit programs.

- Income
- Property
- Citizenship and immigration status
- Residence. Enrollees must reside in California
- Automatic

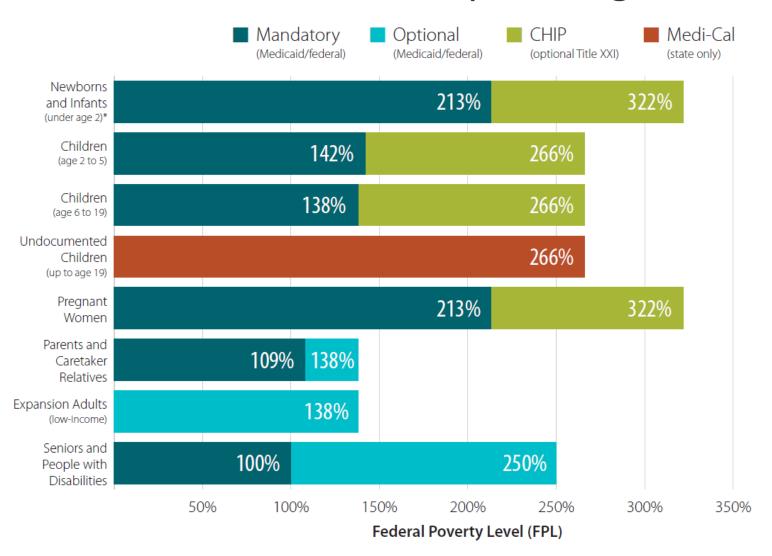


For a single adult, annual income must be **less than \$17,236** to qualify for Medi-Cal.



For a family of four, annual income must be less than \$35,535 to qualify for Medi-Cal.

#### Income Thresholds, by Funding Source



Sources: Sandra Williams (chief, Medi-Cal Eligibility Div., California Dept. of Health Care Services) to all county welfare directors et al., letter 18-03, January 30, 2018, www.dhcs.ca.gov(PDF); *Program Eligibility by Federal Poverty Level for 2019*, Covered California, October 2018, www.coveredca.com (PDF); "Where Are States Today? Medicaid and CHIP Eligibility Levels for Children, Pregnant Women, and Adults," Kaiser Family Foundation, March 2018, www.kff.org; and *Getting and Keeping Health Coverage for Low-Income Californians: A Guide for Advocates*, March 2016, Western Center on Law and Poverty, wclp.org.

#### Premiums and Cost Sharing, by Eligible Group

	REQUIREMENTS
Children >160% FPL	<ul> <li>Children age 1 to 19 in families with incomes between 160% and 266% of the FPL have a monthly premium.</li> <li>Premiums are \$13 for each child but cannot exceed \$39 per family per month.</li> </ul>
250% Working Disabled Program	<ul> <li>People with a medical determination of physical or mental impairment lasting or proposed to last for one year and whose countable monthly income is below 250% FPL.</li> <li>Working disabled individuals with monthly income under 250% FPL. Disability income is excluded from income calculation.</li> <li>Monthly premiums range from \$20 to \$250 for a single person depending on income.</li> </ul>
Aged, Blind, and Disabled — Medically Needy Program Share of Cost*	<ul> <li>People over age 65, blind, or who have a disability with income above \$1,242 per month (after numerous deductions).</li> <li>People with a medical determination of a physical or mental impairment lasting or proposed to last for one year.</li> </ul>

Sources: *Program Eligibility by Federal Poverty Level for 2019*, Covered California, October 2018, www.coveredca.com (PDF); "Medi-Cal Premium Payments for the 'Medi-Cal for Families' Program – Frequently Asked Questions," California Dept. of Health Care Services, September 28, 2018, www.dhcs.ca.gov; and *Community-Based Medi-Cal Programs Fact Sheet*, California Advocates for Nursing Home Reform, May 2, 2018, canhr.org (PDF).

#### Medi-Cal Enrollment

- Medi-Cal uses a cascading eligibility determination that allows applicants to enroll in the most comprehensive benefit packages for which they qualify
- County social service eligibility workers perform initial and ongoing eligibility and redeterminations
- "No wrong door"
- CalHEERS is the automated eligibility system, interfacing with the 58 counties through SAWS
- Presumptive eligibility allows hospitals and clinics to provide temporary Medi-Cal eligibility for individuals who appear eligible, offering them immediate access to services while they apply for permanent Medi-Cal coverage or other health coverage

#### Medi-Cal Plan Enrollment

- Most Medi-Cal beneficiaries under 65 years of age and without Medicare are required to enroll in a Medi-Cal managed care health plan.
- Health Care Options (HCO) is Medi-Cal's enrollment broker, whose role is to help ensure access to health care services by providing information about the managed care health and dental plans offered in each county.
- Beneficiaries will be assigned to the default plan if no selection is made.









## Medi-Cal Services and the Delivery System

Jacey Cooper, Senior Advisor Department of Health Care Services

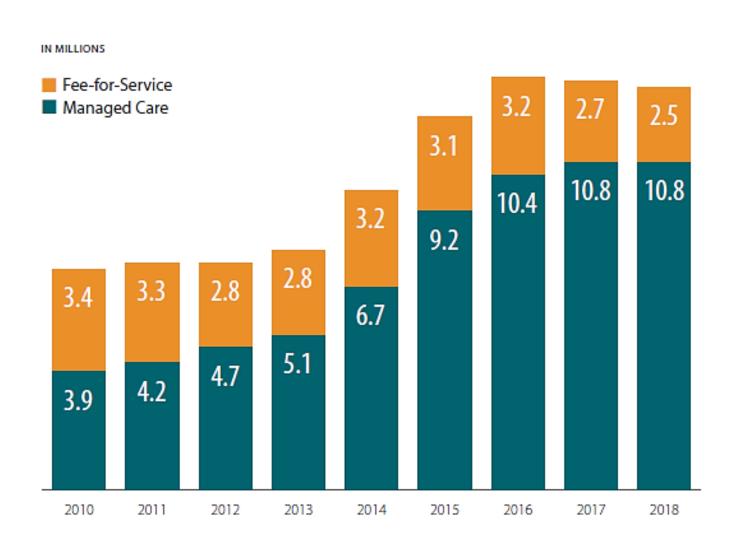


## How are Medi-Cal services provided?

- 82% of Medi-Cal beneficiaries receive their coverage through 24 managed care plans contracted with the state.
- The state pays plans a monthly capitation rate for each member, also known as a per-memberper-month payment (PMPM). Plans negotiate payment rates with contracted network providers.
- Traditional fee-for-service (FFS) covers the remaining beneficiaries.



### Fee-for-Service and Managed Care Enrollment





## What benefits and services are covered by Medi-Cal?

- "Full scope" benefits are wide-ranging. Examples include:
  - Preventive and wellness services
  - Primary, specialty, and acute care
  - Rehabilitative & habilitative services (e.g., physical therapy or skilled nursing facility services)
  - Personal care services
  - Pediatric and adult dental services
  - Behavioral health services (mental health and substance use disorder treatment)
  - Prescription drugs
- "Restricted scope" benefits for some populations:
  - Emergency care
  - Pregnancy-related services
  - Long-term care



## Additional Covered Services and Delivery Systems Through Waivers

#### Waivers

- 1115(a) Medi-Cal 2020 Demonstration Waiver
  - Some examples:
    - Coordinated Care Initiative
    - Whole Person Care
    - Global Payment Program
    - Drug Medi-Cal Organized Delivery System
- 1915(b) Medi-Cal Specialty Mental Health Services Waiver
- Seven 1915(c) Home and Community-Based Services (HCBS) Waivers

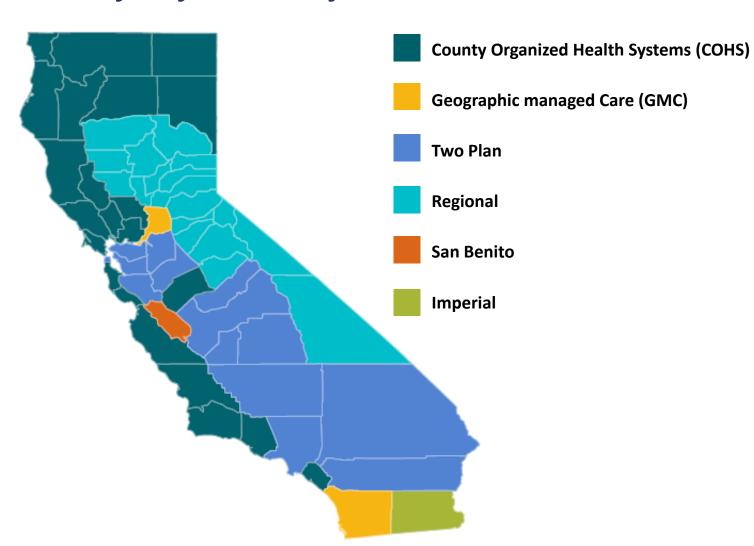


## How do state policymakers add a new benefit or population?

- State Plan Amendment (SPA) process
  - For adding benefits or populations that require federal dollars and are consistent with current federal statutes governing Medicaid
  - E.g., Non-medical transportation
- Medicaid Waiver process
  - For adding benefits or using managed care to cover certain populations, and exemptions or exceptions to federal statues needed
  - E.g., Home and community-based services
- Additional services or populations using only state funds do not require federal waivers
  - E.g., Undocumented children



## Managed Care Delivery Systems vary by county



## Benefits or Delivery Systems Carved Out of Managed Care Plans

Below is a list of examples of benefits or services carved-out of Medi-Cal Managed Care Plans but not intended to be an exhaustive list as carve outs vary by plan model and county

- Specialty Mental Health
- Substance Use Disorder Services
- Dental
- Long Term Care
- In-Home Supportive Services
- Home and Community Based Services
- California Children's Services
- Targeted Case Management
- High cost pharmaceuticals
- High cost procedures like transplants
- Local Educational Agency (LEA) Services
- Developmental Disability services
- Various populations and/or geographical areas



- Performance dashboards by delivery system
- Beneficiary satisfaction surveys
- External Quality Review Organization (EQRO) reports and findings
- Performance measures using Healthcare Effectiveness Data and Information Set (HEDIS) or other quality metrics
- Monitors enrollee grievance and appeals
- Audits







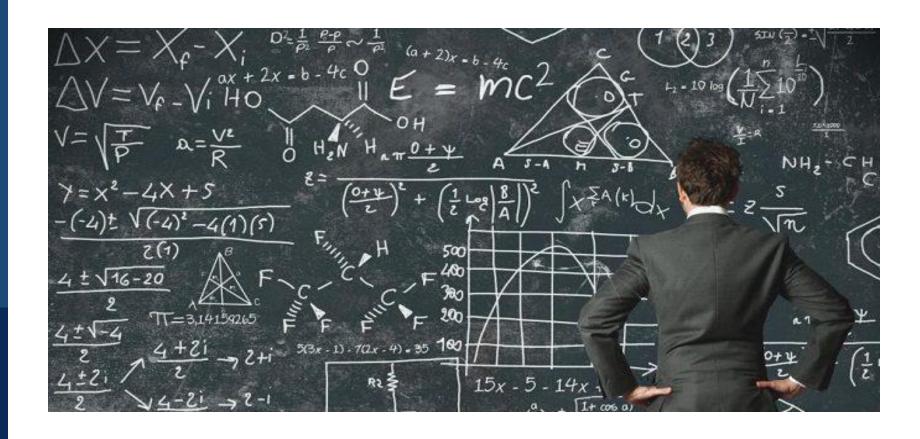
#### **Medi-Cal Financing**

Lindy Harrington

Deputy Director, Health Care Financing

February 25, 2019

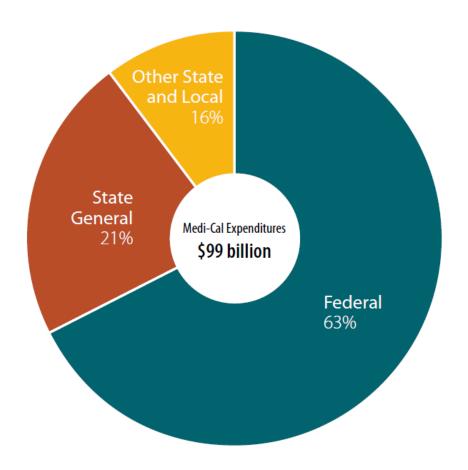
# How Medi-Cal Financing Is Developed





#### How Is Medi-Cal Financed?

\$99 billion in joint federal/state funds





- Federal Funding: Centers for Medicare & Medicaid Services (CMS) funds a share of the cost at varying matching rates depending on the eligibility category. Standard matching rate in California is 50%.
- Non-Federal Share:
  - General Fund
  - Special funds (taxes and fees)
  - Local government funds (intergovernmental transfers and certified public expenditures)



- State share of Medi-Cal funding drawn from multiple sources, including the state General Fund (GF), local matching funds, provider fees, and health plan taxes.
- Funding sources allow California to draw down additional federal matching funds for Medi-Cal while reducing the impact on the GF.
- Counties and the public hospital systems are main sources of local matching funds and have significant impact on Medi-Cal financing and the ability of the state to support the program.



#### How Is the Medi-Cal Budget Set?

- DHCS develops detailed estimates of the overall costs of the Medi-Cal program twice a year (November and May).
- Three components:
  - **1. Benefits**, or expenditures for the care of Medi-Cal beneficiaries;
  - County Administration, or expenditures for the counties to determine Medi-Cal eligibility and administer aspects of the program; and,
  - Fiscal Intermediary, or expenditures associated with the processing of claims.



- Budget change proposals accompany governor's overall budget package
- Medi-Cal budget issues to Health and Human Services subcommittees in both houses

 Budget must pass both houses by June 15; governor signs along with "trailer bills" containing needed statutory changes



#### Mid-Year Budget Changes

- Program changes and legislative mandates can require mid-year budget adjustments
  - Examples:
    - Addition, modification, or elimination of a benefit or service
    - Provider fee-for-service (FFS) rate change
    - Eligibility change
    - Administrative requirement for health plans
- Plans and providers are often informed of these changes via All Plan Letters (for the health plans) and provider bulletins (for FFS changes).



- Portion of the Medi-Cal budget is paid to managed care plans and each negotiates their own payment rates with doctors and hospitals.
- Providers who see patients in Medi-Cal FFS are paid according to the state fee schedule.
- Both managed care and FFS rates are impacted by state budget decisions and funding levels for Medi-Cal.

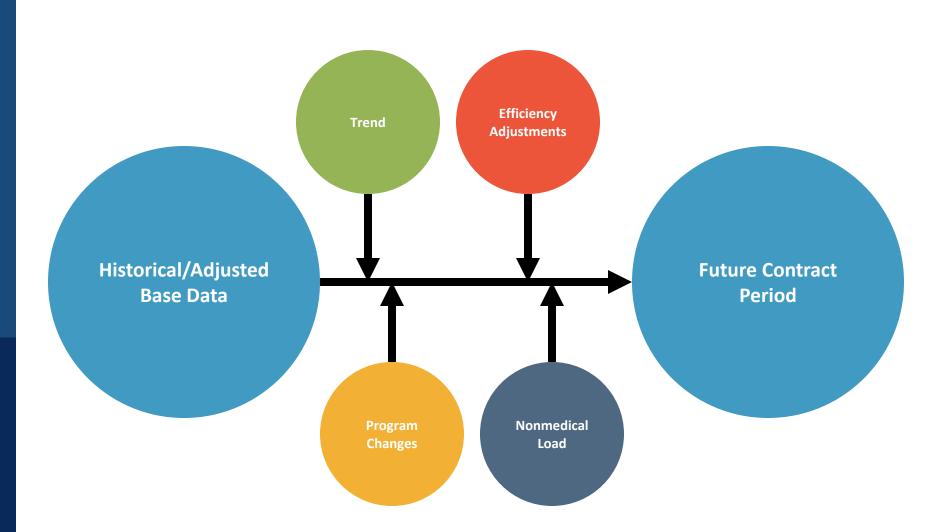


### How Are Rates Set for Medi-Cal Managed Care Plans?

- Under a managed care contract, a Medi-Cal plan provides all covered services for a monthly capitation payment, also referred to as a per-member per month (PMPM) payment.
- These PMPM payments are governed by CMS rate setting rules and certified by an independent actuary.
- Separate PMPMs for different groups of beneficiaries (or "categories of aid").



#### Rates Adjusted Based on Several **Factors**



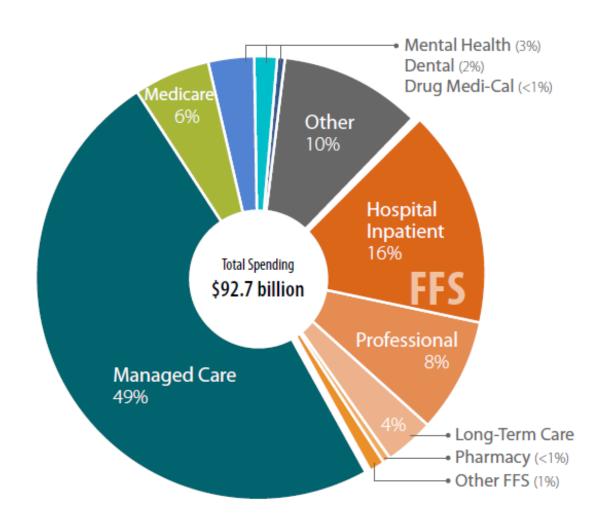


#### Managed Care Plans Also Receive Supplemental Payments

- Offset plan costs that are difficult to predict
  - E.g., maternity "supplemental capitation"
- Introduction of new services or benefits
  - E.g., hepatitis C drugs

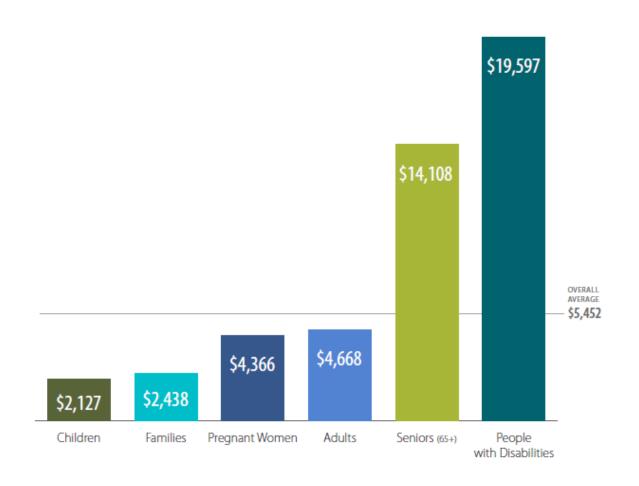


## Distribution of Medi-Cal Spending by Service Category, FY 2017-18



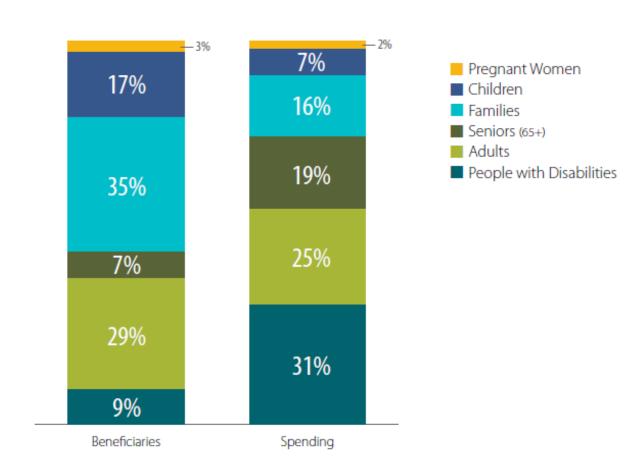


### Medi-Cal Annual Spending per Beneficiary, FY 2017-18





### Beneficiaries and Spending, FY 2017-18





### Medicaid Spending per Full-Year Equivalent Enrollee, FY 2017







### Thank You

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