



Los Angeles County's Substance Use Disorder Organized Delivery System

LESSONS LEARNED IN L.A. COUNTY

*Presented by: John M. Connolly, Ph.D.
Interim Division Director*

*Los Angeles County – Health Agency
Department of Public Health
Substance Abuse Prevention and Control (SAPC)*

*California Health Care Foundation Briefing
December 6, 2018*

Hitting It Out of the Park: Patients and Providers

- **Clinical practice and workforce capacity:** evidence-based practices, ASAM training, incorporating physical and mental health and social services into SUD treatment plans
- **Benefits acquisition:** It's Medi-Cal. This realization is key to integration of benefits and provider networks—and to consumer-centered advocacy
- **Opioid treatment programs:** integrating the range of SUD services—MAT
- **Defining new benefits:** leveraging case management and recovery support services; DMC-ODS as Early and Periodic Screening, Diagnosis, and Treatment (EPSDT)
- **Communication and transparency:** relentless collaboration = greater trust

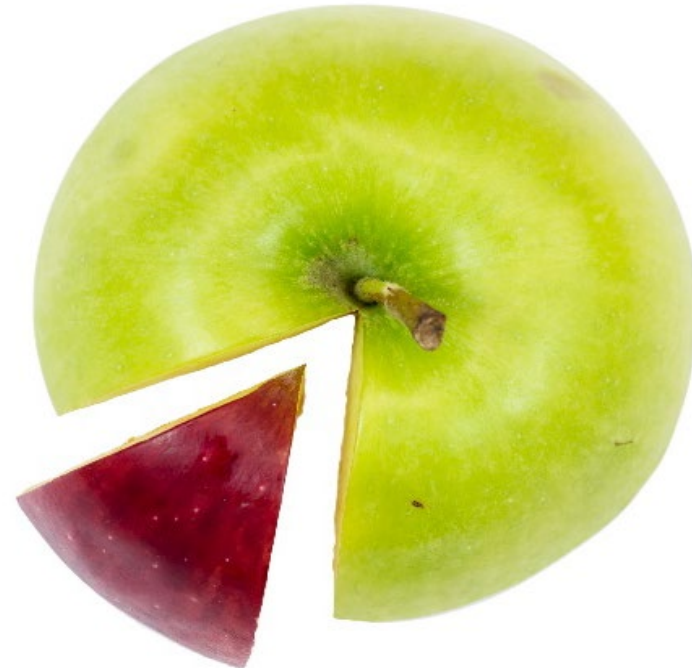
Inside Baseball: Becoming a Managed Care Plan

- **Authorizations and documentation:** utilization management staff, internal workflows, regular provider training
- **Reorienting existing staff:** beneficiary relations, provider relations and recruitment, oversight and monitoring
- **Financing:** more services for more people, higher rates, new federal financial participation, braiding funding streams, maximizing resources across Medi-Cal. Clinical issues are financial issues!
- **Existing contracts vs. DMC-ODS:** all in!

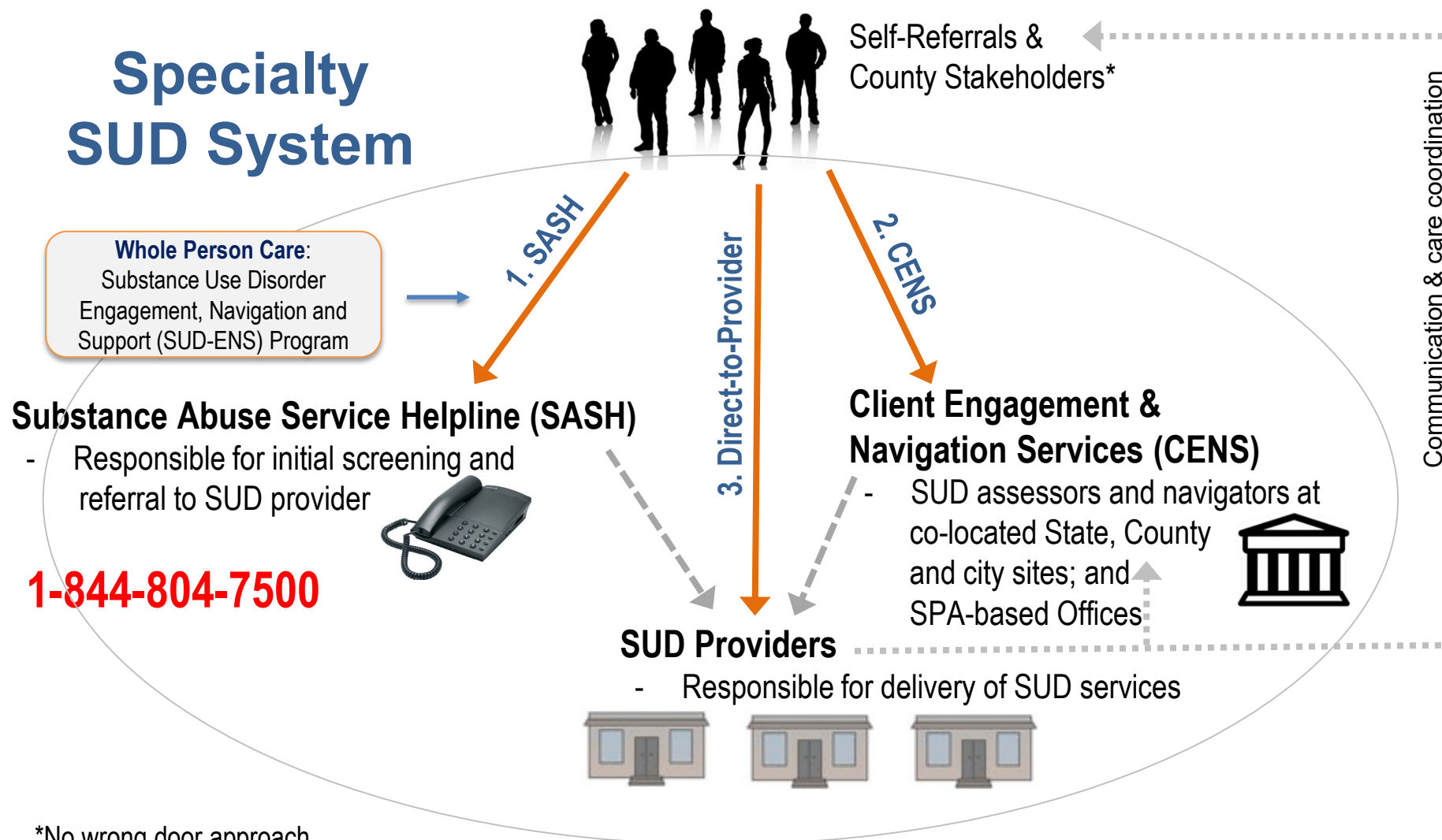


**PAST: Multiple payers
and funding sources
with strict caps**

**NOW: Medi-Cal will fund
most services for most
patients as an entitlement**



MAIN ENTRYWAYS INTO THE SPECIALTY SUD SYSTEM



*No wrong door approach



Service & Bed Availability Tool (SBAT)

<http://sapccis.ph.lacounty.gov/sbat/>

HOME

ABOUT

BEGIN SEARCH

CONTACT

FIND AVAILABLE SUBSTANCE USE SERVICES NEAR YOU

- [Option 1](#): If you want to speak to someone directly to access services, call the Substance Abuse Service Helpline (SASH) at 844-804-7500
- [Option 2](#): If you want to identify substance use services online [CLICK FOR INSTRUCTIONS](#)
- [Option 3](#): Search by agency name

Starting Location:

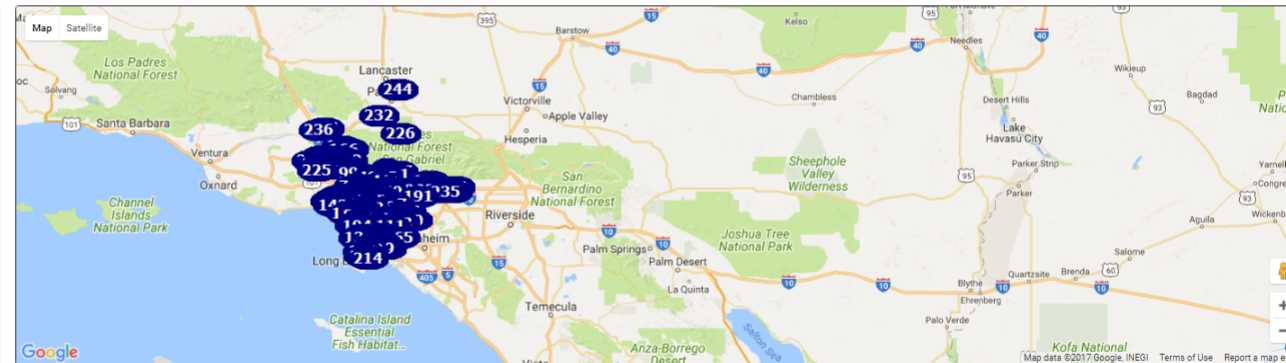
5 miles

SEARCH

Filter by:

TREATMENT/SERVICE TYPE: ▾

- ☐ Outpatient Treatment, Level 1 (OP) ⓘ
- ☐ Intensive Outpatient, Level 2.1 (IOP) ⓘ
- ☐ Residential Treatment, Levels 3.1 & 3.5 (RS) ⓘ
 - ☐ RS (Levels 3.1 & 3.5) - Male
 - ☐ RS (Levels 3.1 & 3.5) - Female
- ☐ Residential Population-Specific Treatment, Level 3.3 (RS) ⓘ
 - ☐ PSRS (Levels 3.1 & 3.5) - Male
 - ☐ PSRS (Levels 3.1 & 3.5) - Female
- ☐ Ambulatory - Withdrawal Management, Levels 1-WM & 2-WM (A-WM) ⓘ
- ☐ Residential - Withdrawal Management, Level 3.2-WM (R-WM) ⓘ
 - ☐ R-WM - Male
 - ☐ R-WM - Female
- ☐ Inpatient - Withdrawal Management, Levels 3.7-WM & 4-WM (I-WM) ⓘ
 - ☐ I-WM - Male
 - ☐ I-WM - Female
- ☐ Opioid Treatment Program (OTP) ⓘ
- ☐ Recovery Bridge Housing (RBH) ⓘ
 - ☐ RBH - Male
 - ☐ RBH - Female



Agency	Available Beds	Intake Appointment	Specific Service Type	Languages Spoken
1 0.42miles 2 LOS ANGELES CENTERS FOR ALCOHOL AND DRUG ABUSE 470 East 3rd Street, Suites A & B Los Angeles, CA 90013 Business Hours: Sun: Closed; Mon - Thu: 7:30 am - 7:30 pm; Fri: 7:30 am - 4:30 am; Sat: 7:00 am - 3:30 am Phone number: (213) 626-6411		OP IOP 3	Adult, Co-Occurring Mental Health Capabilities, Court Diversion, Probation/Parole, Re-entry, Homeless, LGBTQ, Older Adults, Parent/Guardian (Female) with Children, Sexually-Exploited, Veterans, Young Adults	English, Spanish