

Data Element	Current metrics available for benchmarking
<b>Patient Characteristics / Info at time of PC request</b>	
Age	<ul style="list-style-type: none"> <li>• Mean age</li> <li>• Percent of patients in the following age bands:               <ul style="list-style-type: none"> <li>○ 20 or under</li> <li>○ 21-40</li> <li>○ 41-60</li> <li>○ 61-80</li> <li>○ Over 80</li> </ul> </li> </ul>
Gender	<ul style="list-style-type: none"> <li>• M/F (%)</li> </ul>
Referral source	Percent of patients referred from the following: <ul style="list-style-type: none"> <li>• Inpatient PC</li> <li>• Other Inpatient Team</li> <li>• Emergency Dept.</li> <li>• Primary Care</li> <li>• Outpatient PC</li> <li>• Other Outpatient Specialist</li> <li>• Self</li> <li>• Unknown</li> <li>• Other</li> </ul>
Primary diagnosis leading to consult	Percent of patients in the following primary diagnostic category: <ul style="list-style-type: none"> <li>• Cancer (solid tumor)</li> <li>• Hematology</li> <li>• Cardiovascular</li> <li>• Pulmonary</li> <li>• Vascular</li> <li>• Complex chronic conditions/failure to thrive</li> <li>• Renal</li> <li>• Congenital/chromosomal</li> <li>• Gastrointestinal</li> <li>• Hepatic</li> <li>• Trauma</li> <li>• Infectious/ immunological/HIV</li> <li>• In-utero complication/condition</li> <li>• Neurologic/stroke/ neurodegenerative</li> <li>• Dementia</li> <li>• Other</li> </ul>
Referral reason	Percent of patients referred for the following reasons: <ul style="list-style-type: none"> <li>• GOC discussion/ACP</li> <li>• Support with treatment decisions</li> <li>• Hospice referral/discussion</li> <li>• Pain Management</li> <li>• Transfer to comfort care bed/unit</li> <li>• No reason given</li> <li>• Other symptom management</li> </ul>

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Referral reason (continued)	<ul style="list-style-type: none"> <li>• Comfort care</li> <li>• Other</li> <li>• Support for patient/family</li> </ul>
AD on chart/available at time of visit	<ul style="list-style-type: none"> <li>• Percent of patients with an AD on chart/available at initial visit</li> <li>• Percent of patients with an AD on chart/available across any visit</li> </ul>
POLST on chart/available at time of consult	<ul style="list-style-type: none"> <li>• Percent of patients with a POLST on chart/available at initial visit</li> <li>• Percent of patients with a POLST on chart/available across any visit</li> </ul>
No-show for visit	Percent of no-shows across all scheduled visits
Patient referred but never scheduled	Percent of patients who were referred but never seen
Patient Type	<p>Percent of patient visits that were:</p> <ul style="list-style-type: none"> <li>• Outpatient Clinic</li> <li>• Home</li> <li>• SNF/Nursing Home</li> </ul> <p>Percentage of patient visits that occurred via tele-health technology vs. remote</p>
<b>Key Processes</b>	
Dates: Date of Referral, Visit Date	<ul style="list-style-type: none"> <li>• Average # of visits per patient</li> <li>• Days between referral and initial visit (mean/median/range)</li> <li>• Percent of patients seen w/in 14 days of referral</li> </ul>
PPS at time of visit	<ul style="list-style-type: none"> <li>• Mean PPS at first five visits and last visit</li> </ul>
Team members involved in consultation	<p>Percent of patients seen by the following disciplines at the initial visit and at least once across all visits:</p> <ul style="list-style-type: none"> <li>• Physician</li> <li>• Social Worker</li> <li>• Clinical Nurse Specialist</li> <li>• Chaplain</li> <li>• Nurse Practitioner</li> <li>• Psychologist/Psychiatrist</li> <li>• Nurse</li> <li>• Pharmacist</li> <li>• Physician Assistant</li> <li>• Community Health Worker</li> <li>• Other</li> </ul>
Patient preference for life sustaining treatment	<p>Percent of patients with the following preference for life-sustaining treatment at first visit and last visit:</p> <ul style="list-style-type: none"> <li>• Full</li> <li>• Partial</li> <li>• DNR/DNI</li> <li>• Unknown</li> </ul>

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Screenings and Interventions:	<p>Percent of patients who were screened at the first visit/at least once across all visits for:</p> <ul style="list-style-type: none"> <li>• Pain</li> <li>• Non-pain symptoms</li> <li>• Psychosocial needs</li> <li>• Spiritual needs (Declined and unable excluded)</li> <li>• ACP/Goals of care needs (Declined and unable excluded)</li> </ul> <p>Percent of patients who screened positive at the first visit/at least once across all visits for the following:</p> <ul style="list-style-type: none"> <li>• Pain management needs</li> <li>• Non-pain symptom management needs</li> <li>• Psychosocial needs</li> <li>• Spiritual care needs</li> <li>• ACP/Goals of care needs</li> </ul> <p>Percent of patient who received an intervention to address:</p> <ul style="list-style-type: none"> <li>• Pain</li> <li>• Non-pain symptoms</li> <li>• Psychosocial needs</li> <li>• Spiritual needs</li> <li>• ACP/Goals of care needs</li> </ul> <p>(Denominator only includes patients who screened positive.)</p>
Surrogate Decision Maker	<p>Percent of patients for whom a SDM was:</p> <ul style="list-style-type: none"> <li>• Identified and documented</li> <li>• Addressed, unable to confirm</li> <li>• Not addressed</li> </ul>
AD Directive Completed	Percent of patients who completed an AD during a visit
POLST Completed	<ul style="list-style-type: none"> <li>• Percent of patients who completed a POLST during a visit</li> <li>• Percent of patients (not full code) who completed a POLST during a visit</li> </ul>
Code Status Clarified	Percent of patients for whom code status was clarified at least once across all visits
Support for Caregiver Provided	Percent of caregivers present at a visit who received support from the care team.
<b>Symptoms (patient report)</b>	
<p>ESAS (scale 0-10) Pain, Tiredness, Nausea, Depression, Anxiety, Drowsiness, Appetite, Well-being, Shortness of breath, Constipation, Other.</p>	<p>Percent of patient with improvement in all items from:</p> <ul style="list-style-type: none"> <li>• First to second visit</li> <li>• First to third visit</li> <li>• First to last visit</li> </ul> <p>Percent patients <u>pain</u> is brought to comfortable level within 3 visits</p>

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Symptoms (continued)  Are you at Peace? (0-5)  Overall Quality of Life (0-5)  Distress Level (0-10)	Mean scores at visit 1-5
<b>Optional Disposition Items</b>	
Patient Status/Disposition	Percentage of patients discharged from the service for the following reasons: <ul style="list-style-type: none"> <li>• Died</li> <li>• Transitioned to hospice</li> <li>• Transitioned to another PC program</li> <li>• Goals of PC consult met</li> <li>• Patient moved out of service area</li> <li>• Patient declined further services</li> <li>• Discontinued care for another reason</li> </ul>
Hospice Services Received	Percentage of patients who received hospice services
Hospice Length of Stay	Percentage of patients with the following hospice length of stay: <ul style="list-style-type: none"> <li>• &lt;3 days</li> <li>• 3-7 days</li> <li>• 8-30 days</li> <li>• &gt;30 days</li> </ul>
Location of Death	Among patients who died, percentage of patients who died in the following locations: <ul style="list-style-type: none"> <li>• Home</li> <li>• Extended Care Facility</li> <li>• Hospital</li> <li>• Long Term Acute Care</li> <li>• Inpatient Hospice</li> <li>• Residential Care/Assisted Living</li> <li>• Respite/Shelter/SRO</li> <li>• Other</li> <li>• Unknown</li> </ul>