

Alameda County Health Care Services Agency Administration & Indigent Health



# bringing clinicians together around common prescription guidelines

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Alameda County Safety Net Working Group on Opioid Prescribing

# **Opioid Guidelines Are Complex**

 CA Medical Board has 35 recommendations in a 90 page document.

 CDC guidelines in development will have more...



# It is hard to focus on more than 3-5 items at a time.



# Consistency among clinics regarding opioid practices is essential.





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# **Our Approach**

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We decided to narrow the first year focus to a few interventions that are:



- Evidence-based
- High impact
- measurable
- Address both new starts and those on long term opioids
- Easy to remember/communicate
- Don't all land on the clinician
- Unlikely to produce Opioid
  Refugees
- Mix of easy and hard to do

## Who "We" Are

### **CHCF Grant connected three coalitions:**

### ACCMA

hospital EDs & private doctors

HCSA-led Safety Net Coalition

clinics

#### MEDS Coalition

oldest group; focus on injury prevention

### The Safety Net Coalition Alameda County



## **Our Prioritization Process**



## Large Group Brainstorm: Who Was Included? Clinical, Community, and Public Health

- 10
- Clinic docs and NPs/PAs
- Medical directors
- Pharmacists
- Consulting psychiatrists
- Behavioral health
- Community reps
- Public Health
- Reps from the other two coalitions
- Law Enforcement
- Environmental Health



# How We Collected the Large Group Opinions: Consensus Matrix

#### **CONSENSUS MATRIX**

#### 1. For each of the recommendations for WG1 and 2, circle ONE answer. ★=Disagree ✓=Agree

#### WG1- Enhancing Public Knowledge of Opioid Misuse

What We Agreed On

| What the public needs to know: Statistics on death and overdose   | × | ✓ | Needs more<br>discussion |
|---|---|---|--------------------------|
| What the public needs to know: Availability and importance of lock boxes  | × | ~ | Needs more<br>discussion |
| What the public needs to know: Unused pills in medicine cabinets<br>and closets are major source of opioids in community  | × | ~ | Needs more<br>discussion |
| What the public needs to know: How to appropriately dispose of narcotics  | × | ~ | Needs more<br>discussion |
| What people taking opioids need to know: Effectiveness of<br>opiates (short- and long-term)   | × | ~ | Needs more<br>discussion |
| What people taking opioids need to know: Side effects may<br>become more dangerous as you age (adverse effects on bone<br>density, sleep, constipation, heart, testosterone, etc.) and as you<br>add meds (benzos, alcohol, etc.) | × | ~ | Needs more<br>discussion |
| What people taking opioids need to know: It's important to take opioids responsibly   | × | ✓ | Needs more<br>discussion |
| What people taking opioids need to know: Meds in the home are a risk for family, so keep them securely  | × | ~ | Needs more<br>discussion |

#### WG2 - Implementing Clinical Guidelines for Managing Chronic Pain

What We Agreed On

| Highest priority for implementation: Reduce co-prescribing of |  | $\checkmark$ | Needs more | ore |  |
|---|--|--------------|------------|-----|--|
| benzos  |  |              | discussion |     |  |

# Large group brainstorm produced 20 high priority guidelines.



Alameda County Safety Net Working Group on Opioid Prescribing HCSA Creekside Offices, 1000 San Leandro Boulevard, Suite 300



#### 2016 Working Groups

#### **Clinical Working Group Goals & Actions**

#### Goal 1: Reduce the number of pills prescribed

#### Actions:

- 1. Promote alternatives to opioids
- 2. Embed a med dose calculator in EHR for decision support
- Conduct population-based reviews for high-dose methadone patients and co-prescribed patients; check EHR for criteria
- 4. Utilize a multidisciplinary team to support weaning patients off opioids
- 5. For further discussion: Identify and promote a dose ceiling for opioids
- For further discussion: Conduct population-based reviews for high-dose methadone patients and coprescribed patients; check EHR for criteria

#### Goal 2: Increase safety of current opioid use

#### Actions:

- Institute a peer evaluation/advice process for doctors w/ a second opinion process for prescription questions
  - Educate providers on physical risks; need for labs, EKG
- 2. Reduce co-prescribing of benzos
- Chronic pain patients receive behavioral health evaluation (use motivational interviewing to ID patien goals); patients have access to adjunctive therapies
- 4. For further discussion: Routinely prescribe naloxone for patients on long-acting opioids
- For further discussion: Primary care clinics offer pain management groups & cognitive behavioral therapy CBT as a routine part of treatment; require patients on chronic opioids to try pain group and/or CBT
- 6. For further discussion: Encourage patients on long-acting opioids to switch to buprenorphine

#### Goal 3: Reduce diversion of pills

#### Actions:

- Make u-tox part of chronic opioid management, with a protocol for using results Utilize opioid treatment agreements
- 2. Educate patients that meds in the home are a risk for family
- 3. Encourage patients to store meds securely; use lock boxes
- 4. Make u-tox part of chronic opioid management, with a protocol for using results

#### Goal 4: Change patient demand curve

#### Actions:

- Educate patients about alternative modalities available to them; make a broad list customized for patient geography and cultures
  - Consistently educate patients on opioids:
- 2. Short- and long-term effectiveness
- 3. Side effects; risks increase with age and added meds

For further discussion: Consistently use CURES, starting with intake



## No Consensus

### Discussed but not agreed on:

- □ Is it ever appropriate as a therapeutic goal for patients to continue on chronic opioids, or is it always a compromise?
- How should pain specialists be used as team members in treatment of opioid dependency?
- Should CURES be checked on every patient in the practice as part of intake?
- Should prior auths be used as a tool for external control of higher dose prescribing?
- Which chronic opioid patients should switch to buprenorphine?



# Smaller Working Groups Each separately weighed in on the list...

## **Clinical Group went first**

Implementing Clinical Guidelines for Managing Chronic Pain

## **Community Group**

Enhancing Public Knowledge of Opioid Dangers and Misuse

### Data Group Measuring, Monitoring &

Accountability



# The Clinical Group weighed in first and their top priorities from the large group list were:

- Education for providers (and patients!) on: Physical risks of chronic opioid use; needed lab and EKG monitoring for patients on chronic opioids
  Population-based reviews looking for high-dose methadone patients, co-prescribed pts.
- Implement peer evaluation and advice process for difficult or conflict-laden decisions.
- A multi-disciplinary team organized and available to support patients weaning off opioids
- More resources directed to non-opioid pain control methods; culturally appropriate and easy to access

## Discussed and advocated by many, but did not make the cut:

- A morphine equivalent dosing limit as a benchmark-clinicians felt that the evidence was still not in on where the line should be drawn
- Consistency in response to urine drug screen results clinicians felt too many exceptions
- Whether all chronic opioid patients should be co-managed with behavioral health – worry about resources

# Observations about the clinical group's priorities; The High Five 1.0

### <u>Our Principles</u>

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- Evidence-based
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#### The Clinical Group's Choices

- Evidence-based (2 of 4)
- Likely NOT high impact
- Difficult to measure
- Address mostly long term, not new starts
- □ Not sound-bite ready
- Mostly support clinicians
- Are addressing the risk of Opioid Refugees
- □ No quick wins.....



eda County Health Care Services Agency

| MODALITY    | NAME, ADDRESS & PHONE   | CITY     | WEBSITE                                | LANGUAGES                       | PAYORS  |
|-------------|---|----------|--|---------------------------------|---|
| Acupuncture | Alameda Community Acupuncture<br>1716 Lincoln Avenue<br>Alameda CA, 94577 US<br>510-255-0880<br>info@alameda.communityacu.com | Alameda  | http://www.alamedacom<br>munitvacu.com |                                 | Self-pay, sliding scale fees: \$1<br>40   |
| Acupuncture | Richard Liao<br>1033 Solano Avenue, Albany, CA 94705<br>510-524-8148  | Albany   |  |                                 | Alameda Alliance for Health<br>Medi-Cal; limited to members<br>under the age of 21, pregnant<br>or living in a skilled nursing<br>facility, when medically<br>necessary |
| Acupuncture | Berkeley Acupuncture Project<br>1834 University Ave<br>Berkeley CA, 94703 US<br>510-845-1100<br>info@bapnap.com               | Berkeley | www.bapnap.com                         |                                 | Self-pay, sliding scale fees  |
| Acupuncture | Aiqun Wang Act Acupuncture Clinic<br>Corporation<br>40788 Fremont Boulevard, Fremont, CA<br>94538<br>510-440-1088             | Fremont  |  | Cantonese,<br>English, Mandarin | Alameda Alliance for Health<br>Medi-Cal; limited to members<br>under the age of 21, pregnant<br>or living in a skilled nursing<br>facility, when medically<br>necessary |
| Acupuncture | Helen Chen<br>Renji Acupuncture & Herbs<br>46537 Mission Boulevard, Fremont, CA<br>94539<br>510-656-0588                      | Fremont  |  |                                 | Alameda Alliance for Health<br>Medi-Cal; limited to members<br>under the age of 21, pregnant<br>or living in a skilled nursing<br>facility, when medically<br>necessary |

Pain Management Resources

Clinical Group was very concerned about how reducing opioid prescribing would impact their ability to help their patients.



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# The Community and Data Groups added their ideas.....



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The "High Five Version 2.0" After all groups commented

- More consistent patient education about risks and safety issues
- Reduce inappropriate new starts of chronic opioids in lowevidence situations
- Reduce doctor shopping through consistent use of CURES
- Reduce co-prescribing of benzos
- Reduce number of patients on high-dose methadone and other long-acting meds via a weaning protocol and resources

## Your Observations about the High Five 2.0

#### **Our Principles**

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#### The High Five 2.0

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### Are we getting closer to matching our principles?

# Next the Clinical Leaders Weighed in



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- Medical Directors
- Managed care plan leaders
- County system leaders

□ Etc.

### **Clinical Leaders Group: Their Charge**

- Support consistency of clinical processes within and between clinics/practices
- Prioritize the high impact parts of the guidelines for extra emphasis
- Ultimately their responsibility to move from adopting guidelines to implementing them....





### Clinical Leaders' List: The Focus "Five" for 2016-17

- Counsel patients on opioid risks (use "Patient's Guide" tool)
- Review medical/medication history for risks (use tools such as ORT) before prescribing and yearly
- Check CURES before prescribing and yearly
- Reassess treatment progress at 30 days? 90 days?
- Start Low and Go Slow: 3-7 day supplies
- **Reduce co-prescribing** with benzos
- Incorporate non-opioid interventions in the plan of Rx
- Use EHR to identify high dose methadone pts for review and document plan for each

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Observations about the Clinical Leaders' list?



### Next Step – Survey our Prescribers to Get The Final Five



#### Harvard Graduate School of Education Pre X-12 Parent Survey Template

In this section, we'd like to itsem more about your perceptions of your child and your child's interactions with his her school.

29. How well do the teaching styles of your child's teachers match your child's learning style?

- C Newsland
- C Milly well
- C faily sell
- C Gulw and
- C Estatuty set

30. How often does your child struggle to get organized for school?

- C Aniset news
- Onia in a unite
- C Sonatrea
- C President
- Analytic betw

31. At your child's achool, how well does the overall approach to discipling work for your child?

- Not well at all
- C Midy well
- C Faily and
- C Guiar and
- C Extremely well

# **Questions/Comments?**





## Questions about the Alameda County Safety Net Working Group on Opioid Prescribing?

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