

LEARNING TOOL TRANSFORMING HEALTH THROUGH THE PATIENT EXPERIENCE

Use this learning tool to record specific conference content that you consider useful to your organization to improve the patient experience.

Day 1	For Me <i>What have I heard that I want to remember? What am I going to do with this information?</i>	For My Team <i>How should my team use this information? What is my role in this work?</i>
Keynote Presentation <i>Bridget Duffy, M.D.</i> <i>Experia Health</i> <i>Susan Edgman-Levitan, P.A.</i> <i>John D. Stoeckle Center for Primary Care Innovation, Massachusetts General Hospital</i>		
Breakout Series 1 <i>Session Name:</i>		
Learning from Patient and Family Stories <i>Patient Panel</i>		
Break Series 2 <i>Session Name:</i>		

LEARNING TOOL TRANSFORMING HEALTH THROUGH THE PATIENT EXPERIENCE CONFERENCE

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Day 2	For Me <i>What have I heard that I want to remember? What am I going to do with this information?</i>	For My Team <i>How should my team use this information? What is my role in this work?</i>
Keynote Presentation <i>Stephen Beeson, M.D.</i> <i>Sharp-Rees Stealy Medical Group</i>		
Breakout Series 3 <i>Session Name:</i>		
Keynote Presentation <i>Julie Morath, R.N., M.S.</i> <i>Vanderbilt Medical Center</i>		

OTHER NOTES
