

## Frequently Asked Questions – Transition of CalQualityCare and CalHospitalCompare

**1. What is changing?**

CHCF has been home to CalQualityCare.org for the past decade. Beginning November 1, ratings on quality of care for CA health care facilities will be transitioned to new homes – UCSF for the long-term care providers, such as nursing homes, hospice, home health and residential care facilities and Cal Hospital Compare (formerly, the California Hospital Assessment and Reporting Taskforce) for hospital quality. Both UCSF and Cal Hospital Compare have been CHCF's long term data partners in measuring and reporting on health care quality.

**2. Where can I find the ratings after November 1?**

Long term care ratings will still be available at the CalQualityCare.org web address. Hospital ratings will be found at CalHospitalCompare.org. If a user comes to CalQualityCare looking for hospital measures there is a link to re-direct to the new home.

**3. Why did CHCF decide to no longer continue to operate CalQualityCare.org?**

After a decade of support, CHCF felt the time was the right to move the work to other partners. The role of Foundations is often to incubate ideas and get them launched, but foundations are not well suited to maintain stable operating functions long term. We are re-investing the resources in new areas to advance our current strategic direction.

**4. Why is CalQualityCare.org being split into two different sites?**

Though we originally hoped to keep the data together, we were unable to find a partner well-suited to manage both parts of the website. In addition, we found that most of the website's users were interested in a particular type of facility and it wasn't necessary to have both acute care and long-term care measures in the same location.

**5. Will CHCF continue to provide financial support for the two individual websites?**

CHCF did provide "seed" funding for the partner organization to prepare for the transfer. Ongoing financial support will be assumed by the two partner organizations.

**6. How often will the data be updated?**

That will be decided by the new website homes, though it is anticipated that update schedules will be roughly the same as they are today.

**7. Who should I contact if I have a question about the data on the respective sites?**

For information about the long-term care measures on CalQualityCare.org, please contact UCSF. Leslie Ross is the program director. [Leslie.ross@ucsf.edu](mailto:Leslie.ross@ucsf.edu). For information about hospital measures on CalHospitalCompare.org, please contact Bruce Spurlock, the Executive Director. [Bspurlock@cynosurehealth.org](mailto:Bspurlock@cynosurehealth.org).